

## Instruction to your Bank or Building Society to pay Direct Debits

Please fill in the whole form using a ball point pen and return it to Prudential:

Prudential, Lancing BN15 8GB
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1. Name and full postal address of your Bank or Building Society branch

To: The Manager	Bank/building society
Address	
Postcode	

2. Name(s) of account holder(s)


3. Branch Sort Code  
(from the top right hand corner of your cheque)

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4. Bank/Building Society account number

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Service user number

1	7	7	4	6	2
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5. Your Prudential plan number

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**For Prudential Assurance Company Ltd Official Use Only**  
This is not part of the instruction to your bank or building society.

6. Instructions to your Bank or Building Society:

Please pay **Prudential Assurance Company Ltd** Direct Debits from the account detailed on this Instruction, subject to the safeguards assured by The Direct Debit Guarantee.

**I understand that this Instruction may remain with Prudential Assurance Company Ltd and if so, details will be passed electronically to my Bank/Building Society.**

Signature(s)
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account.

Please tear off and keep this part of the form.

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Prudential will notify you at least 5 working days in advance of your account being debited or as otherwise agreed. If you request Prudential to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Prudential or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Prudential asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

[www.pru.co.uk](http://www.pru.co.uk)