

M&G Guide to completing an OEIC Stock Transfer Form

Arranging to transfer ownership of an M&G investment

Arranging a transfer and completing a Stock Transfer Form

To transfer ownership of a holding into another name, the current registered holder(s) must complete a [Stock Transfer Form](#). In the event of the winding up of an estate, usually a Stock Transfer Form is completed and submitted by the deceased's Personal Representative(s).

This is an official form which requires careful completion. We have produced these notes to guide you through completing the form.

Arranging a transfer

Here is a brief summary of the steps you need to take:

- Establish which holding(s), or part holding(s), will be transferred.
- Complete a separate [Stock Transfer Form](#) for each transfer. We explain the form, item by item, on pages 5 to 15.
- Complete an [OEIC Application Form](#), if transferring an OEIC to another individual. If transferring a Savings Plan to another individual, a [Savings Plan Application Form](#) must be completed by the new holder.
- Send the completed form(s) to us in the reply-paid envelope provided.
- Please provide a daytime contact number on a covering letter in case of any queries and M&G client reference.

If we can help by providing up-to-date valuations or information, please contact us using the details found on the back page of this brochure.

When we receive the completed form(s), we will carry out the transfer(s) and send acknowledgements to the following people:

- The person transferring the investment (if there is currently more than one holder then we will send the acknowledgement to the first named holder on the register)
- The person to whom the investment has been transferred (if there will be more than one holder then we will send the acknowledgement to the first named holder)
- Any other person named as the 'person lodging the form'

Please note that the transfer of an M&G investment may take up to 15 working days.

Your questions answered

We have included below some of the most frequently asked questions about transferring an M&G investment.

What can I transfer?

You can transfer, in whole or in part, your holding of M&G shares subject to the value of any remaining or new holding that exists as a result of the transfer being at least the minimum holding value permitted for that fund.

M&G ISA investments

You can transfer shares that are held within an Individual Savings Account (ISA) to another owner. This will result in the loss of the associated ISA status. A Stock Transfer Form will need to be completed, along with a signed letter giving clear transfer instructions and confirming the loss of ISA status, in addition to an OEIC Application Form signed and completed by the new holder.

M&G Savings Plan investments

If you transfer an M&G Savings Plan to a new owner, a Savings Plan Application Form must be completed by the new owner, in addition to a letter requesting the transfer. If you transfer part or all of the shares held in an M&G Savings Plan, please remember to cancel any Direct Debit Instructions if you wish to discontinue saving.

You can also transfer shares held in an M&G Savings Plan to an ISA held by a new holder. Please note this is a product switch and you will need to complete a Withdrawal Form to sell the M&G Savings Plan and complete an ISA Application Form to reinvest the proceeds.

M&G OEIC investments

You can transfer shares that are held in an M&G OEIC to another owner. Please ensure that in addition to a Stock Transfer Form, an OEIC Application Form is signed and completed by the new owner.

You can also transfer shares held in an M&G OEIC to an ISA held by a new holder. Please note this is a product switch and you will need to complete a Withdrawal Form to sell the M&G OEIC and complete an ISA Application Form to reinvest the proceeds.

Additional help for Personal Representatives of late M&G investors

If you are handling the financial arrangements of an M&G customer who has died, please ask us for our guide '[When an M&G investor dies](#)' which we have produced to help you deal with the estate.

Who can I transfer to?

You can transfer to:

- **A single holder**
The holding can be transferred to another individual or to a corporate body.
- **Joint holders**
The new holding (excluding an ISA) can be in joint names of up to four holders who may be individuals or corporate bodies.
- **Two or more separate holders**
The holding can be divided among several separate new holders, provided that each new holding is above the minimum holding permitted for that fund. You will need a separate Stock Transfer Form for each holder you choose to transfer to. If you need to transfer more than one share class or share type to the new holder, you will also need to complete a separate Stock Transfer Form for each share class or share type you choose to transfer.
- **A child**
You can transfer a holding directly to a person of 18 years or older. For children under 18, you can register a holding in the name(s) of parents or guardians and use a designation to distinguish the investment.

A designation is a code that will help you distinguish a holding from other holdings in the same name. It is commonly used to identify an investment held by one person on behalf of another, usually a child.
- **Organisations**
We cannot register an investment to an official title such as 'The Treasurer of...' or 'The Trustees of...' or in the name of an unincorporated organisation, club or society. We can however register investments (excluding an ISA) in the names of corporate bodies.

How many shares do I hold?

To complete the Stock Transfer Form you will need the exact number of shares that are currently held in the investment. Although you may have the last statement, the number of shares held often varies due to regular payments being made into the investment and/or income being reinvested. Therefore please call our **Customer Relations** team free on **0800 390 390**.

How many Stock Transfer Forms will I need to complete?

You will need to complete a separate form for each transfer to:

- Each holding
- Each share class
- Each share type

For example, if you need to transfer both 'Sterling Class R Income shares' and 'Sterling Class A Income shares', you will need two separate forms. Similarly, if you are transferring both 'Sterling Class A Income shares' and 'Sterling Class A Accumulation shares' two separate forms are required.

To divide a holding among several separate new holders, you will need one form for each new holder or set of jointly-named holders.

If you need more Stock Transfer Forms, please call us and we will send them to you. Alternatively, you can download them from our website www.mandg.co.uk

Will the current and new owner(s) need to go through the anti-money laundering process?

As a result of legislation in the UK to prevent money laundering, firms conducting investment business are responsible for compliance with money laundering regulations. Whilst we make every effort to verify the current and new owner(s) electronically, if unsuccessful we may need to contact you to request proof of identity. We cannot complete the transfer until we have verified the identity of the current owner(s).

Normally this will not result in any delay in carrying out instructions, but should M&G request additional information, this may mean that instructions will not be carried out until the information is received. In these circumstances M&G may refuse to issue or redeem shares, release the proceeds of redemptions or carry out such instructions.

Confirming full details for the transferred investment

The receiving investors or transferee(s) need to complete the relevant form, an OEIC Application Form or a Savings Plan Application Form, to confirm all their details and preferences with us. This ensures we can record key information for the new account, such as bank details if distributions are to be paid out.

Please note if we are not informed of any income payment instructions, a default payment instruction will be set, which will be a cheque sent to the first named holder.

What can the new owner(s) do?


The new owner(s) can retain or sell shares as they wish. They can also choose to add to their new holding by investing a lump sum, or by regular savings. We can arrange for new owners to save regularly if they wish. Please let us know if you would like us to send you an M&G Savings Plan Application Form for the new owner.

Completing the M&G OEIC Stock Transfer Form

The notes overleaf refer to the sections in the same order as they appear on the example form below. Please do not alter or cross out any entries when completing the form, as this may invalidate it. If you do so accidentally, please initial the alteration as you would for an alteration on a cheque.

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M&G OEIC Stock Transfer Form



This form:

- should be completed, signed and dated, as necessary, and returned to M&G Securities Limited, PO Box 9039, Chelmsford CM99 2XG
- is to be used for transferring M&G OEIC shares from the current holder(s) (transferor) to another person(s) (transferee).

Please complete this form in blue or black ink, using CAPITAL letters and ticking the appropriate boxes.

! Important Information

- If the shares are being transferred to a person who does not currently invest with M&G, they will need to complete an M&G OEIC application form or an M&G Savings Plan application form. Our application forms are available to download from our website www.mandg.co.uk
- Please ensure you send an original copy of the form.
- In order to comply with the US law, we are unable to accept a transfer of holdings to a person resident in the USA.
- Please note, if you hold more than one share type in an M&G OEIC, you will need to complete a separate form for each one.

1 Fund and share class details

Details of the fund name, share class and share type can be found in the M&G Statement booklet.

Fund name	
Share class (eg A, A-H, R)	Share type (ie Income or Accumulation)
ISIN (if known)	

Number of shares to be transferred. If the entire holding is to be transferred, insert "ALL".

Words	Figures
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2 Current holder(s) transferring the shares (transferor details)

If you are completing this form in your capacity as Executor/attorney, please note that the details below should be of the current holder, not your own. If the transfer is not being made by the registered holder(s), please insert the name(s) and capacity (eg Executor(s) or attorney), of the person(s) making the transfer in the 'Representative name and capacity' section below.

Full name(s) of registered share holder(s), address of first registered holder and account designation (if any).

First holder name and address	Second holder full name (if applicable)
First holder full name	
Registered address	
Postcode	Third holder full name (if applicable)
Country	
Account designation (if applicable)	Fourth holder full name (if applicable)

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2 Current holder(s) transferring the shares (transferor details) continued

If the transfer is not being made by the registered holder(s), insert also the name(s) and capacity (eg Executor(s) or attorney), of the person(s) making the transfer.

Representative name and capacityMr Mrs Miss Ms Other Forename(s) Surname Capacity **Second representative name and capacity (if applicable)**Mr Mrs Miss Ms Other Forename(s) Surname Capacity

Note: Please use another sheet of paper if you need more space to list the representative name and capacity.

3 Current holder (transferor) declaration and authorisation

I/We hereby transfer the above shares out of the name(s) detailed in section 2 to the person(s) named in Section 4 and request that such entries be made in the register as are necessary to give effect to this transfer.

All transferors, or their representatives, must sign and date here. Bodies corporate should execute under their common seal, or otherwise as determined by their Memorandum and Articles of Association.

Signature(s) of transferor(s)Holder 1 Signature Date Name (please print) Capacity (if applicable) Holder 2 Signature (if applicable) Date Name (please print) Capacity (if applicable) Holder 3 Signature (if applicable) Date Name (please print) Capacity (if applicable) Holder 4 Signature (if applicable) Date Name (please print) Capacity (if applicable) **Stamp of the institution lodging this form (if any), for queries etc concerning the transfer**

2

3

4 Details of new holder(s) receiving the transfer (transferee details)

Full name(s), date(s) of birth and full postal address(es) (including postcode) of the holder(s) to whom the shares are transferred*, and any account designation.

Note that only the first holder's address will appear on the register of title.

*Please see Section 5 "Customer due diligence for anti-money laundering purposes".

New holder 1

New holder 1 full name	Registered address
Date of birth	Postcode
<input type="text" value="D D M M Y Y Y Y"/>	Country

New holder 2 (if applicable)

New holder 2 full name	Registered address
Date of birth	Postcode
<input type="text" value="D D M M Y Y Y Y"/>	Country

New holder 3 (if applicable)

New holder 3 full name	Registered address
Date of birth	Postcode
<input type="text" value="D D M M Y Y Y Y"/>	Country

New holder 4 (if applicable)

New holder 4 full name	Registered address
Date of birth	Postcode
<input type="text" value="D D M M Y Y Y Y"/>	Country

Account designation (if applicable)

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! Important Note

If you are new to M&G, you will need to complete either an M&G OEIC application form or an M&G Savings Plan application form. For more information, please contact the **Customer Relations** team on **0800 390 390**.

Please note, we are required to verify the identity of investors and executors to comply with UK anti-money laundering legislation. This involves obtaining independent documentary evidence confirming identity and permanent residential address. The transfer might be delayed or rejected if we haven't successfully verified all the transferors.

4

5 Customer due diligence for anti-money laundering purposes

This section does not apply where the new account holder is a regulated financial institution or other entity that satisfies the criteria necessary to permit M&G Securities Limited to apply "simplified" customer due diligence.

Beneficial Ownership and Control

- If the new account holder(s) is/are the individual beneficial owner(s), please state "NEW ACCOUNT HOLDER", as appropriate, in the first name space on page 4.
- If the new account holder is a body corporate or a partnership, please state on page 4 the names of any persons that own or control more than 25% of the voting rights in the body or partnership, or are entitled to more than 25% of its capital or profits, or otherwise exercise control over the management of the body or partnership.
- If the new account holder(s) is/are acting as trustee(s) (or similar), please state on page 4 the names of any further trustees or others that have control over the management of the trust or arrangement and any individuals that have an entitlement to at least 25% of the property of the trust or otherwise have control over the trust.

Please complete the details in BLOCK CAPITALS. If there is insufficient space below to list all the relevant individuals, please tick here and continue onto a separate sheet of paper, which should be stapled to this form.

New holder full name _____ _____ Date of birth <table border="1" style="display: inline-table;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y	Registered address _____ _____ Postcode _____ Country _____
D	D	M	M	Y	Y	Y	Y		
New holder full name _____ _____ Date of birth <table border="1" style="display: inline-table;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y	Registered address _____ _____ Postcode _____ Country _____
D	D	M	M	Y	Y	Y	Y		
New holder full name _____ _____ Date of birth <table border="1" style="display: inline-table;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y	Registered address _____ _____ Postcode _____ Country _____
D	D	M	M	Y	Y	Y	Y		
New holder full name _____ _____ Date of birth <table border="1" style="display: inline-table;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y	Registered address _____ _____ Postcode _____ Country _____
D	D	M	M	Y	Y	Y	Y		
New holder full name _____ _____ Date of birth <table border="1" style="display: inline-table;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y	Registered address _____ _____ Postcode _____ Country _____
D	D	M	M	Y	Y	Y	Y		
New holder full name _____ _____ Date of birth <table border="1" style="display: inline-table;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y	Registered address _____ _____ Postcode _____ Country _____
D	D	M	M	Y	Y	Y	Y		
New holder full name _____ _____ Date of birth <table border="1" style="display: inline-table;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y	Registered address _____ _____ Postcode _____ Country _____
D	D	M	M	Y	Y	Y	Y		

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5 Customer due diligence for anti-money laundering purposes (continued)

I/We hereby certify that the above is a complete list of the beneficial owners and controllers as described above.

To be signed by one or more of the new holders named in section 4, in whose names the shares will be registered.

New Holder 1 Signature Date

New Holder 2 Signature (if applicable) Date

New Holder 3 Signature (if applicable) Date

New Holder 4 Signature (if applicable) Date

In the event of doubt as to how to complete section 5, please contact the M&G Customer Relations team on 0800 390 390. If the contact details and declaration above are not completed, or additional information/documentation is required, M&G Securities Limited may need to contact the current holder(s) or their representative(s) prior to registering the transfer in order to fulfil their obligations under UK money laundering and data protection legislation.

M&G Securities Limited may refuse to register the transfer or allow further disposal of the shares by the new holder(s) until such time as the above due diligence measures have been completed to M&G Securities Limited's satisfaction.

How to contact us

Call us

0800 390 390

We are open Monday to Friday from 08:00 to 18:00 and on Saturday from 09:00 to 13:00. For your security and to improve the quality of our service, we may record and monitor telephone calls.

Visit our website

www.mandg.co.uk

Email us

info@mandg.co.uk

Please note that information in an email cannot be guaranteed as secure. Do not include sensitive information in emails to M&G.

Write to us

**M&G Customer Relations
PO Box 9039
Chelmsford
CM99 2XG**



1 Fund and share class details

In the following fields, please enter the name of the fund in which the shares are held, the name of the share class (eg “Sterling Class A” or “Sterling Class R”) and the share type (eg “Income” or “Accumulation”). You can find this information in your latest half-yearly statement booklet or Consolidated Tax Voucher. You may not enter more than one fund name, share class and share type on the same Stock Transfer Form.

Fund name: M&G CORPORATE BOND FUND

Share class (eg A, A-H, R): STERLING CLASS A

Share type (ie Income or Accumulation): ACCUMULATION

Please enter the ISIN code here if it is known. The ISIN code is a unique reference code which is given to each share class of a fund. It is not compulsory to complete this field.

ISIN (if known): GB0031285785

Number of shares to be transferred in words and in figures

Please enter the exact number or amount of shares being transferred. If you would like to transfer the entire holding, you may enter “ALL” into both boxes, instead of an actual number. For example:

If transferring a specific amount of shares:

Words: ONE THOUSAND FIVE HUNDRED AND FORTY SEVEN SHARES

Figures: 1547.00

If transferring the entire holding:

Words: ALL

Figures: ALL

2 Current holder(s) transferring the shares (transferor details)

Please enter the current holder’s full name(s) (including middle names), address and any designation (if applicable). For joint holders please include each holder’s full name. If any holder’s name has changed (for example, by marriage) please contact us before sending the form(s) to us.

First holder name and address

First holder full name ALAN BERNIRAM BLACK

Registered address 100 THE STREET, ANY TOWN

Postcode AT1 1AB

Country ANY COUNTRY

Account designation (if applicable):

Second holder full name (if applicable):

Third holder full name (if applicable):

Fourth holder full name (if applicable):

Representative name and capacity

If the transfer is being completed by the Executor/Personal Representative, then please complete this section with your name and capacity. If there are more than two Executors/Personal Representatives, then please use another sheet of paper to capture the details.

Representative name and capacity

Mr Mrs Miss Ms Other

Forename(s) JOE

Surname BLACK

Capacity EXECUTOR

Second representative name and capacity (if applicable)

Mr Mrs Miss Ms Other

Forename(s)

Surname

Capacity

Note: Please use another sheet of paper if you need more space to list the representative name and capacity.

3 Current holder (transferor) declaration and authorisation

Please ensure that all the registered holders/Executors or Personal Representatives have signed and dated the form. We cannot accept the form without all relevant signatures.

If you have not already sent us the Grant of Representation or Small Estates Form, please do so either with or before sending us your transfer instructions.

Holder 1 Signature

Name (please print)

Date

Capacity (if applicable)

Holder 2 Signature (if applicable)

Name (please print)

Date

Capacity (if applicable)

Holder 3 Signature (if applicable)

Name (please print)

Date

Capacity (if applicable)

Holder 4 Signature (if applicable)

Name (please print)

Date

Capacity (if applicable)

Stamp of the institution lodging this form (if any), for queries etc, concerning the transfer

The form provides space for the rubber stamp of a selling broker or agent acting for the transferor(s) in this box.

Stamp of the institution lodging this form (if any), for queries etc concerning the transfer

4 Details of new holder(s) receiving the transfer (transferee details)

This section must include the details for each and every new holder. Please include their full names (including middle names and titles) and full address, including postcode. Please note each holder must be aged 18 or over.

We cannot register an official title, such as 'The Treasurer of...' or 'The Trustees of...', nor can we register in the name of an unincorporated organisation, club, society, etc unless it is a corporate body (generally a limited or public limited company).

- **Joint holdings:** The holding may be registered in the joint names of up to a maximum of four holders. Please give full details for each holder
- **Corporate bodies:** If the new holder is a company (including a nominee company) or other corporate body, please specify exactly how the corporate name is to be registered, including any capital letters and abbreviations in its official title. If the company is not already registered with us, we will need Articles of Association and a Certificate of Incorporation, together with a signatories list if being used
- **Holdings for a trust or a child:** You will need to enter the details of the individual trustees or child's parent(s) or guardian(s). These new owners may wish you to include a designation (see below) to distinguish the investment for their own purposes

New holder 1

New holder 1 full name	JACK BERNIRAM BLACK

Registered address	100 THE STREET, ANY TOWN
Postcode	AT1 1AB
Country	ANY COUNTRY

Date of birth

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

New holder 2 (if applicable):

New holder 2 full name

Registered address
Postcode
Country

Date of birth

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

New holder 3 (if applicable):

New holder 3 full name

Registered address
Postcode
Country

Date of birth

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

New holder 4 (if applicable):

New holder 4 full name

Registered address
Postcode
Country

Date of birth

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

Designation

A new holder may wish to distinguish this investment from other holdings they may have. You can do this for them by adding a 'designation' to the registered name, which will appear on the half-yearly statements and on Consolidated Tax Vouchers.

Please add any designation required after the full name, for example:

Account designation (if applicable):

JBB

The designation can be made up of up to eight letters and/or numbers of your choice, often the initials of a child or trust. We accept any combination of characters, provided these do not spell the name of a person or trust.

5 Customer due diligence for anti-money laundering purposes

Section 5 of the form deals with our legal obligations to undertake customer 'due diligence' measures in relation to the transferee (the person the shares are being transferred to).

The fields in section 5 should be used to list the names of any beneficial owners, controllers or transferees that may exist.

M&G may refuse the transfer if beneficial owner details are not provided or are incomplete.

What constitutes a beneficial owner?

A beneficial owner is somebody that benefits from an investment even though that investment is not registered in their name.

A beneficial owner, in the case of this form, depends on whether the shares are being transferred to a company or to one or more individuals. These may also be acting as trustees.

Companies

For companies or partnerships, the beneficial owners that must be listed are any individuals that ultimately own or control more than 25% of the voting rights or are entitled to more than 25% of the company's or partnership's capital or profits. They may not necessarily be the actual shareholders in the company. We also require details of any directors. Should the transferee(s) not be directly owned by a natural person, please provide details of the ownership structure.

Trusts

For trusts and other similar arrangements, the beneficial owners are individuals that are nominated to benefit from more than 25% of the trust property, as well as any trustees or settlors (even if deceased) that may exist in addition to the transferee(s) or others that may exercise control over them.

Beneficial owner fields

The names of any beneficial owners or controllers should be entered in the appropriate field with a brief description of their capacity. This should be completed in BLOCK CAPITALS.

If the transferee(s) is/are the only beneficial owner(s) of the shares, simply enter "NEW ACCOUNT HOLDER" as appropriate in the first name space on page 4.

If there are other beneficial owners, but none has an interest that exceeds 25% (see above), 'NONE' should be entered in the first name space on page 4 and strike through the remainder of the contact detail fields.

Where a trust or arrangement is established for unspecified individual beneficiaries, the trustees may, for example, have discretionary powers to identify who should receive payments out of the trust property on an ad hoc basis. These are referred to as 'classes' of the beneficiary. In these cases, a description of the class of beneficiary should be entered in the contact detail fields.

Note that all additional trustees or controllers must be listed individually.

New holder full name	Registered address
Date of birth	Postcode
D D M M Y Y Y Y	Country
New holder full name	Registered address
Date of birth	Postcode
D D M M Y Y Y Y	Country
New holder full name	Registered address
Date of birth	Postcode
D D M M Y Y Y Y	Country
New holder full name	Registered address
Date of birth	Postcode
D D M M Y Y Y Y	Country

New holders' (transferees) signatures(s)

Transferees should sign here to certify both that section 5 above has been completed properly and that any beneficial owners or controllers that may be listed are known to at least one of those who sign.

I/We hereby certify that the above is a complete list of the beneficial owners and controllers as described above.

To be signed by one or more of the new holders named in section 4, in whose names the shares will be registered.

<input type="text" value="New Holder 1 Signature"/>	Date	<input type="text" value="D D M M Y Y Y Y"/>
<input type="text" value="New Holder 2 Signature (if applicable)"/>	Date	<input type="text" value="D D M M Y Y Y Y"/>
<input type="text" value="New Holder 3 Signature (if applicable)"/>	Date	<input type="text" value="D D M M Y Y Y Y"/>
<input type="text" value="New Holder 4 Signature (if applicable)"/>	Date	<input type="text" value="D D M M Y Y Y Y"/>

Checklist

- Have you added your daytime contact number and M&G client reference to a covering letter?
- Is the fund name, including the share class and share type, stated in full?
- Have you stated the full name including middle names, along with any other holders/Attorney and Executors/Personal Representatives on the form?
- If there is a designation, have you stated this in full?
- Has the form been dated?
- Have the new holder(s)/transferee(s) stated their name(s) and signature(s) in sections 4 and 5 of the form?
- Have you completed the relevant OEIC or Savings Plan Application Form?

If you have a financial adviser, please contact them for further information on M&G's funds and products, and also for information on how to invest with M&G.

If you invest directly with M&G and do not have a financial adviser, you can contact us using the details below.

Contact

 **Customer Relations***

0800 390 390

If you have a query regarding your M&G investment, Customer Relations can be contacted from 08:00 to 18:00, Monday to Friday, and from 09:00 to 13:00 on Saturday.

 **info@mandg.co.uk****

For information.

 **www.mandg.co.uk/investor**

 **M&G Customer Relations**

PO Box 9039

Chelmsford

CM99 2XG

*For security purposes and to improve the quality of our service, we may record and monitor telephone calls.

**Please note that information contained within an email cannot be guaranteed as secure. We advise that you do not include any sensitive information when corresponding with M&G in this way.

If you would like to request a copy of the Important Information for Investors document, a Key Investor Information Document, Costs and charges illustration or a Prospectus, free of charge and in English, please call the **Customer Relations** team free on **0800 390 390**.

The value of stockmarket investments and the income from them will go down as well as up. This will cause the value of your investment to fall as well as rise and you may get back less than you originally invested.

