# M&G Withdrawal Form

# For Executor/Personal Representative Use Only

#### This form:

• can be used to withdraw part or all of a deceased persons holding(s) with M&G.

#### Important information:

You don't need to make any decisions about the M&G holdings until you are ready to. Our bereavement team is available to answer any questions you may have and to guide you through the process.

To speak to one of our bereavement team, please call **0800 390 390** to arrange an appointment at a time of your convenience.

Our 'When and M&G investor dies' guide, available on our website at **www.mandg.co.uk/literature** has been produced to help those handling financial arrangements. This guide supports, rather than replaces, our personal service to you. Once we have been informed that an M&G investor has died, and it's been confirmed who has legal responsibility for distributing the investor's estate, can we accept the Executors' or Personal Representives' instructions.

For more information on the financial terms used on this form, please see our glossary on our website **www.mandg.co.uk/info** 

## Please note:

Proceeds of the shares cannot be paid until the form has been completed and signed by all Executors/Personal Representatives and received at the address specified on page 4.

Please complete this form in blue or black ink, using CAPITAL letters and ticking the appropriate boxes.

# Registered details of the deceased person

Mr Mrs Miss Ms Other	Date of birth		
Forename(s)	M&G client reference		
Surname			
Address	Designation (if applicable)		
Postcode	M&G client reference and account Designation (if applicable)		
Country	can be found on previous correspondence, for example investme acknowledgments or semi annual statement.		

# 2 Executor/Personal Representative details

### First Executor/Personal Representative

Mr Mrs	Miss Ms Other
Forename(s)	
Surname	
Address	
	Postcode
Country	
Phone: Home	
Mobile	Work
Email	
Date of birth	D D M M Y Y Y Y

#### Second Executor/Personal Representative (if applicable)

Mr Mrs	Miss Ms Other		
Forename(s)			
Surname			
Address			
	Postcode		
Country			
Phone: Home			
Mobile	Work		
Email			
Date of birth	D D M M Y Y Y Y		

# 2 Executor/Personal Representative details (continued)

Third Executor/Personal Representative (if applicable)	Fourth Executor/Personal Representative (if applicable)			
Mr Mrs Miss Ms Other	Mr Mrs Miss Ms Other			
Forename(s)	Forename(s)			
Surname	Surname			
Address	Address			
Postcode	Postcode			
Country	Country			
Phone: Home	Phone: Home			
Mobile Work	Mobile Work			
Email	Email			
Date of birth	Date of birth			
Name and full postal address if paying directly to a Solicitor				
Forename(s)	Company name and address			
Surname				
Regulation number (eg SRA number)				
	Postcode			

# 3 Shares to be sold

In the 'Product type' column, please enter one of the following: ISA, Ex Mini ISA, Ex PEP ISA, APS ISA, OEIC or Savings Plan.

Please contact our Customer Relations team on 0800 390 390 for information on the M&G holdings.

To highlight the number of shares you wish to sell, please complete either the 'No. of shares to be sold' column or the 'Amount you wish to raise' column below.

Product type	Full name(s) of fund(s)		Share class (eg A, A-H)	Share type Delete as appropriate	No. of shares to be sold, or write ALL	Amount you wish to raise
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£
	M&G	Fund		Income/Accumulation		£

Note: Please use another sheet of paper if you need more space to list your choice of funds.

# 4 How/Where do you want your money paid?

#### Cheque made payable:

- To the first Executor/Personal Representative completing this form and sent to them.
- To the notifying Solicitor and sent to them.

#### Reinvest the sale proceeds into:

An M&G Additional Permitted Subscriptions (APS) ISA – please enclose a completed M&G Additional Permitted Subscriptions (APS) ISA application form.

- An M&G ISA please enclose a completed M&G ISA application form.
- An M&G Savings Plan please enclose a completed M&G Savings Plan application form.

#### **Directly to Executor/Solicitors:**

Directly to a Solicitor(s) client money UK bank account – please complete the UK bank details in the boxes provided below. Please note your solicitor must be registered to accept client money.

Directly to an Executor(s) UK bank account – please complete the UK bank details in the boxes provided below. If this option is chosen, in order for us to verify that this bank account is in the name of the Executor, we must see an original of a void cheque\* or an original bank or building society statement or printed PDF copy of an online bank statement detailing your address and full name as the account holder (no older than three months). Your statement will be returned to you.

If the recipient does not hold a UK bank account and does not wish to receive a cheque please call our **Customer Relations** team on **0800 390 390**.

\*To void a cheque please cross through and write 'void' across the cheque.

Name and full postal address of your bank or building society	Bank or building society account number
Bank or building society name	
Address	Branch sort code
	Building society reference/roll number (if applicable)
Postcode	
Account name	

If making a partial withdrawal, please tick here to allow us to use the above bank details to pay out any future income or withdrawal payments.

Proceeds will normally be paid/released on the third business day (no later than five business days for ISAs) following receipt of all documents. Please ensure that you check the details carefully before submitting this form as M&G cannot be held responsible for sending money to an incorrect bank account number provided by you.

For your protection, and to minimise the risk of financial crime, we are required by law to verify the identity of all our customers and any parties associated to them. If we have not been able to verify your identity by certain electronic means, we may ask you to send us paperwork as evidence of your address and identity. We have to do this before we are able to release the proceeds to you. If you would like to confirm whether your identity has been verified, please call our **Customer Relations** team on **0800 390 390**.

# 5 Data Protection and Privacy

We collect personal data from you for the purposes of administering your investment.

At M&G we are committed to protecting your privacy. To learn more about how we process your personal data please refer to our Privacy Notice available at **www.mandg.co.uk/privacynotice**.

# 6 Declaration and authorisation

Executors/Personal Representatives must sign this section and state their capacity (Executor or Personal Representative).

I/We the Executors/Personal Representatives hereby acknowledge that I am/we are no longer interested in the shares to which this Withdrawal Form relates and authorise payment in Section 4.

First Executor/Personal Representative	
Print name	Capacity
Signature	Date D D M M Y Y Y Y
Second Executor/Personal Representative (if applicable)	
Print name	Capacity
Signature	Date D D M M Y Y Y Y
Third Executor/Personal Representative (if applicable)	
Print name	Capacity
Signature	Date D D M M Y Y Y Y
Fourth Executor/Personal Representative (if applicable)	
Print name	Capacity
Signature	Date D D M M Y Y Y Y

## Returning your form

Please send your completed form to: M&G Group, PO Box 9039, Chelmsford CM99 2XG.

#### Checklist

- Have all Executors/Personal Representatives provided their date of birth in section 2?
- Have you completed section 4? If not, as a default option a cheque will be made payable and sent to the first Executor/Personal Representative
- Section 6: have all Executors/Personal Representatives stated the capacity in which they are signing?
- Have you included the relevant completed application form if you are using the proceeds of the withdrawal for a new M&G investment?

# How to contact us

#### Call us

📎 0800 390 390

We are open Monday to Friday from 08:00 to 18:00 and on Saturday from 09:00 to 13:00. For your security and to improve the quality of our service, we may record and monitor telephone calls.

#### +44 (0)1268 448031

If you are calling from outside of the UK.

Visit our website  $f^{\mathbb{O}}$  www.mandg.co.uk/investor

Email us

#### info@mandg.co.uk

Please note that information in an email cannot be guaranteed as secure. Do not include sensitive information in emails to M&G.

### Write to us

M&G Customer Relations
PO Box 9039
Chelmsford
CM99 2XG



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