

## Instruction to your Bank or Building Society to pay Direct Debits

Please fill in the whole form using a ball point pen and return it to Prudential:

Prudential, Lancing BN15 8GB
------------------------------------

Service user number

1	7	7	4	6	2
---	---	---	---	---	---

5. Your Prudential plan number

--

1. Name and full postal address of your Bank or Building Society branch

To: The Manager	Bank/building society
Address	
Postcode	

**For Prudential Assurance Company Ltd Official Use Only**

This is not part of the instruction to your bank or building society.

2. Name(s) of account holder(s)


6. Instructions to your Bank or Building Society:

Please pay **Prudential Assurance Company Ltd** Direct Debits from the account detailed on this Instruction, subject to the safeguards assured by The Direct Debit Guarantee.

3. Branch Sort Code  
(from the top right hand corner of your cheque)

--	--	--	--	--	--

**I understand that this Instruction may remain with Prudential Assurance Company Ltd and if so, details will be passed electronically to my Bank/Building Society.**

4. Bank/Building Society account number

--	--	--	--	--	--	--	--	--	--

Signature(s)
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account.

Please tear off and keep this part of the form.

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Prudential will notify you at least 5 working days in advance of your account being debited or as otherwise agreed. If you request Prudential to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Prudential or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Prudential asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

[www.pru.co.uk](http://www.pru.co.uk)