

# Top-up Application Form

## Notes to help you

This form should only be used for applications for the International Prudence Bond issued by Prudential International Assurance plc.

This form is divided into sections. Notes are provided at the end of each section to help you to complete the section.

Before completing this form, the applicant must read the Privacy Notice in section 4 page 3. The Privacy Notice explains how we use your personal data and why we are collecting it.

The personal information you provide is being collected for the purpose of entering into a contract and to discharge our legal responsibilities. Failure to provide the requested information will result in the application not being processed.

If you have any queries while completing this application please speak to your Financial Adviser.

Please use black ink and write in CAPITAL LETTERS or tick as appropriate. Any corrections must be initialled – do not use correction fluid as this will invalidate your Application.

Before you invest in this product you should read our Key Information Document and relevant Investment Option Document(s). These include important information which may help you make up your mind.

You can find the latest Key Information Document and relevant Investment Option Document(s) for this product on our website at www.prudential-international.com/priip-docs/PIPB-GBP

For products closed before 1 January 2018, but can still be topped up, we do not provide these documents. So please refer to your Key Features Document for further information.

### **Important Information**

Access to the Prudential PAC Sterling, PAC Euro and PAC US Dollar With-Profits Funds is no longer available to new customers investing in International Prudence Bond (IPB).

However, if you are an existing customer pre 11/09/2017, you will still be able to top up or switch into the Prudential With-Profits PAC Sterling, PAC Euro and PAC US Dollar Funds.

Reference to With-Profits within this document is only applicable to policyholders pre 11/09/17.

### Section 1 – Personal details

•			
Bond Number	Policyholder(s)		
Are you notifying us of a change of address as part of this Applica	ation?	Yes	No
If <b>Yes</b> , please provide details of new address <sup>1</sup>			
Country	Postcode		
Are you also changing your country of tax residency?		Yes	No
If yes, please advise your new country of tax residency and compl	ete our Tax Residence Self-Certification	Form (INVF1	1804).

#### Note

Please provide up to date proof of identity and address verification for each policyholder. A copy of a utility bill or bank statement dated within the last 6 months will satisfy the address verification requirement.

Section 2 – Details of your payment						
I/We wish to invest an additional payment of (m investment €22,500, \$22,500 or £15,000) <sup>2</sup>	inimum					
Insurance Premium Tax 2% of investment						
Gross remittance amount						
Your additional premium will be divided equally	across <mark>ALL</mark> Poli	cies in you	r Bond			
Currency of your payment	Euro € L	JS\$	UK£	Other		
Please note that interest will not be credited to	payments rec	eived prior	to the rece	eipt of all docur	nentation require	ments.

Payments note that interest will not be credited to payments received prior to the receipt of all documentation requirements. Payments made by you will be returned to source account if there is an undue delay in providing us with all documentation requirements. To avoid a delay, or a return of your payment to you, all documentation required should be submitted at the same time as this top-up application is made, or promptly thereafter.

Your payment is being made by:	Own account

Bank transfer/telegraphic transfer (to be remitted by your bank)

Cheque drawn on your bank account (payable to Prudential International)

If your payment is being made by telegraphic transfer, please provide details of the account from which the payment has been drawn below. Please note that the source of funds must be an account held in the name of the applicant(s).

Name of bank or building society	Account name
Address	Relationship of payer to applicant
	Account number
Postcode	Sort code – –
i osteode	IBAN
	SWIET-BIC

#### Source of your payment/wealth<sup>3</sup>

Please complete (i) and (ii) below.

(i) Bank deposit

Borrowings, investment income, sale of property, sale of stockmarket investments (please specify)

	Other (please specify)				
ii)	Territory your payment was made from:	EU Country	UK	Other (please specify)	

#### Notes

- 2 The overall maximum amount that can be paid into a PAC With-Profits Fund/PIA With-Profits Sub-Fund is €1.500.000, US \$1.500.000 or £1.000.000.
- <sup>3</sup> We may need to request additional information such as proof of the source of wealth and the source of your funds to comply with our legal and regulatory obligations.

### Section 3 – Fund choice<sup>4</sup>

I/We would like to invest my/our additional premium in the funds listed below.

Up to 10 Funds may be chosen, including one PAC With-Profits Fund or one PIA With-Profits Sub-Fund. Only one PAC With-Profits Fund or PIA With-Profits Sub-Fund may be selected and this must be the same as any such Fund already held in your Bond.

Minimum investment in each fund is Euro €750, US \$750 or £500.

Fund name	% of your total payment into the bond (In whole numbers)
PAC Euro With-Profits Fund	%
PAC US Dollar With-Profits Fund	%
PAC Sterling With-Profits Fund	%
	%
	%
	Total = 100%

#### Notes

4 The Establishment Charge also applies to additional investments. This charge is 0.3% of the Additional Investment Units in the bond each quarter levied for a period of five years from the date of the additional investment. For more information about charges, please refer to your Key Information Document and relevant Investment Option Document(s).

### Section 4 – Application<sup>5</sup>

I/We request that the appropriate number of units be allocated in the fund(s) indicated on the day that:

- my/our cheque is banked on behalf of Prudential International or
- my/our payment is received, if paid by telegraphic transfer; or
- Prudential International accepts my/our top-up Application and payment, if the payment is made in any other currency or method.

I/We confirm that I/we have read the Key Information Document and relevant Investment Option Document(s) for this product.

I/We confirm that I/We have received and read the Key Features document, Life Insurance Financial Information Sheet and all other documentation in relation to my policy.

I/We understand that a copy of the terms and conditions and the completed Application Form are available on request.

I/We understand calls may be recorded or monitored for quality, staff training, dispute resolution and/or security purposes.

#### **PRIVACY NOTICE**

#### Your personal information

We, Prudential International Assurance PIc (PIA), take the privacy and protection of your personal information seriously. PIA will operate as the data controller in respect of the data we collect about you.

So we've set out below information about our processing of your personal information, what rights you have, and how you can get in touch if you want to know more.

When we say personal information, we mean information about you, such as your name, date of birth and contact details. We collect personal information from you that is necessary for us to either provide you with the product or service you've requested or to comply with statutory or contractual requirements. Unfortunately, if you don't provide all of the information we require this may mean we are unable to provide our products and services to you.

#### Notes

<sup>&</sup>lt;sup>5</sup> This Application should be read and signed by the person(s) who own(s) the bond. You must be aged 18 or over to be the owner of the bond.

## Section 4 – Application<sup>5</sup> – continued

# Part A – How we use your personal information and why

We, M&G plc Group\* and our Business Partners\*\*, will use the personal information you provide to us, together with other information, for the following purposes:

- the administration of our products and services, including to enable us to perform our obligations to you and to provide any relevant services as discussed with you prior to any purchase of a product or service;
- complying with any regulatory or other legal requirements;
- carrying out checks using agencies such as credit reference agencies, tracing companies, or publicly available information (See Part B for more);
- the provision of customer services like to reply to a question, or tell you that something's changing;
- automated decision-making or profiling (see Part C for more);
- keeping your information on record and carrying out other internal business administration.

Some of the purposes above are necessary to allow us to perform our contractual obligations to you and to enable us to comply with applicable laws and regulation. We'll use your personal information if we consider it is in our legitimate business interests so that we can operate as an efficient and effective business and ensure that our policyholders are appropriately protected. We use your personal information:

- to detect and prevent financial crime
- for marketing purposes, including profiling
- to obtain reinsurance for the policies we underwrite
- identifying customers that require additional support
- market research, data analytics including profiling, staff training and provision of on-line services
- for management information purposes including risk assessments, performance and management reporting.

Where we rely on legitimate interests, we will always balance this against your rights and freedoms. Where your rights override our legitimate interests we will cease to process personal data.

In addition, we M&G plc and our Marketing Partners\*\*\*, may use the personal information you provide to us, together with other information, to send you direct marketing offers by electronic or non-electronic means including by post, where you have consented for us to do so. Please see Part G for further details.

#### Who we share your personal information with and why

We are the data controller in respect of the personal information we collect about you and in this capacity we will share your personal information within M&G plc, with our Business Partners and with our Marketing Partners, for any of the purposes set out in Part A. If you have a joint policy or investment, the other person may receive your personal information too. If appropriate, we may also pass on your personal information to financial crime prevention agencies, any legal, regulatory or government bodies. As we, M&G plc, and some of our Business Partners are global companies, we might need to send your personal information to countries that have different data protection laws to the European Economic Area. These transfers will only be to countries in respect of which the European Commission has issued a data protection 'adequacy' decision, or to other countries, such as India or the United States of America, but only where appropriate safeguards have been put in place first. In more limited circumstances, we may also need to rely on a derogation under applicable privacy laws.

If you want to know more about the above safeguards – like our use of the European Commission's Standard Contractual Clauses which govern the transfer of information outside of the European Economic Area – further information is available on request.

### We keep your personal information for a set amount of time

We'll keep your personal information while you're one of our policyholders (including joint policyholders), and for seven years from cessation, or longer if we need to by law. It'll always be in line with our data retention policy.

## Part B – Reference checks

For certain products, we may use approved credit reference agencies, tracing companies, financial crime prevention agencies, or publicly available information, to help us to check your identity, as well as to prevent fraud and money laundering; this may include checks on your current or previous addresses. Results of these may be recorded for future reference.

These checks may also be carried out for a joint policy holder or person(s) that you provide personal information on. Should we ever lose contact with you, we may use these agencies to verify your address to help us get back in touch.

Any transfer of your personal information will always be done securely.

# Part C – We may use your personal information to make automated decisions or profile you

We, M&G plc, our Business Partners, and our Marketing Partners may use your personal information to make automated decisions affecting you or to conduct other profiling (for example, marketing profiling).

To the extent that we conduct such automated decision making activity, we'll provide you with further information at the appropriate time.

# Part D – Use of your sensitive personal information

For certain products or services, we'll need to process your sensitive personal information, such as information relating to health, genetics, biometric identifiers and sexual orientation. To the extent that we need your explicit consent to process this kind of personal information in the manner described in Parts A, B, and C, we will only process such data as provided by your consent.

## Section 4 – Application<sup>5</sup> – continued

#### Part E – You're in control

When it comes to how we use your personal information, you've got the right to:

- request a copy of your personal information for free (we may charge you for this if the request is manifestly unfounded or excessive). We shall respond as soon as reasonably possible and within one month of the date of receiving your request;
- in certain circumstances request that we move your personal information to another organisation if you want us to;
- request that we correct anything that's wrong, or complete any incomplete personal information;
- ask us to delete your personal information if it is no longer needed for the purposes set out in Part A or if there is no other legal basis for the processing;
- limit how we use your personal information or withdraw your consents you have given for the processing of your personal information (including consents to automated decision making);
- object to us using your personal information for direct marketing (including related profiling) or other processing based on legitimate interests;
- complain to a data protection authority or another independent regulator about how we're using it.

If you want to do any of these things, or would like an explanation as regards these rights, we've explained how you can get in touch in the '**Contact Us**' section.

If you do need to speak to us, it'll be useful to have to hand that the data controller of your personal information is PIA. PIA has also appointed a Data Protection Officer who can be reached at the details shown in the '**Contact Us**' section of this document.

We may monitor or record calls or any other communication we have with you. This will be for training, for security, or to help us check for quality.

#### Part F – Acting on someone else's behalf?

If you give us personal information about another person (or persons), we'll take that to mean they have appointed and authorised you to act on their behalf. This includes providing consent to:

- our processing of their personal information and sensitive personal information (as we've explained in Parts A, B, C, and D above);
- you getting any data privacy notice on their behalf.

If for any reason you are concerned as to whether you are permitted to provide us with the other person's information, please contact us on the phone number provided in the '**Contact Us**' section before sending us anything.

#### Part G – Direct marketing

From time to time, we, M&G plc, our Business Partners and our Marketing Partners may like to contact you by electronic or non-electronic means with details about products, services and any special offers. Please note that any consent you give will not apply to M&G Investments Group and Prudential UK as they operate their own customer databases.

If you previously provided us with your marketing preferences for email, phone and/or text, we'll ensure that these preferences are adhered to.

We'll continue to send you communications by post unless you have asked us not to. If you've opted out already from post and/or email, phone or text,then we will not send you marketing communications.

If you haven't previously provided us with your preferences, or wish to change your mind on your current preferences, it's easy to let us know. Just contact us at the details noted in the 'Contact Us' section.

### **Contact Us**

If you want to exercise your rights in Part E and Part G or if you require any other information about any other part of this notice, you can contact us in a number of different ways.

Write to us at:	Data Protection Officer
	Prudential International
	PO Box 13395
	Chelmsford
	CM99 2GH
Call us on:	0808 234 2200 (UK freephone) or
	+353 1 476 5000 (if outside the UK)

\* M&G plc Group means any directly or indirectly connected companies of PIA within M&G plc Group (including but not limited to The Prudential Assurance Company Limited, Prudential Distribution Limited, Prudential Pensions Limited, M&G Wealth Advice Limited, Prudential Services Limited, PGDS (UK ONE) Limited, M&G Global Services Private Limited, M&G Investments Group and Prudential Corporate Pensions Trustee Limited).

\*\* Business Partners means our service providers, accountants, auditors, IT service and platform providers, intermediaries, reinsurers, retrocessionaires, investment managers, agents, pension trustees (and other stakeholders), scheme advisors, introducers, selected third party financial and insurance product providers and our legal advisers.

\*\*\* Marketing Partners means our service providers, intermediaries, pension trustees (and other stakeholders), scheme advisors, introducers and selected third party financial and insurance product providers.

Section 4 – Application – continued	
Signature of each owner	
Signature of Owner	The date of this application
	D D M M Y Y Y Y
Full name	
	<b>T</b> I I.I. (11) I.I.
Signature of Owner	The date of this application
	D D M M Y Y Y Y
Full name	
Signature of each owner	
Signature of Owner	The date of this application
	D D M M Y Y Y Y
Full name	
	<b>-</b>
Signature of Owner	The date of this application   D D   M Y   Y Y
	D D M M Y Y Y Y
Full name	

## Warning – material facts

A material fact is any fact which might influence the assessment and acceptance of your Application. A material fact may affect our decision on whether your Application is acceptable and whether the contract should be subject to any special terms. Failure to disclose a material fact may affect entitlement to benefits under the contract and could result in the contract being void. The need for disclosure applies to any material fact you become aware of when you submit the Application. It also applies to any material fact you become aware of before the contract starts. If you are in any doubt whether certain facts are material, these facts should be included.

To be completed by your Financial Adviser					
1.a) Adviser's name					
1.b) Financial Adviser's reference number					
,					
2. Financial Adviser address					
	Postcode				
E-mail address					
Telephone number	Fax number				

#### Reminder

Please complete the following and ensure that all necessary documentation accompanies this application form. Failure to provide all relevant information will result in a delay to this application being processed. Please note that interest will not be credited to payments received prior to the receipt of all documentation requirements.

	Please tick if attached
If paying by telegraphic transfer, please ensure source bank details are provided.	
If paying by cheque, please make cheque payable to Prudential International.	
l enclose up to date Anti-Money Laundering documentation including personal identification and address verification for all Applicant(s).	

### www.prudential-international.com

The registered office of Prudential International is in Ireland at Fitzwilliam Court, Leeson CI, Dublin 2, D02 TC95. Prudential International is a marketing name of Prudential International Assurance plc, a life assurance company operating from Ireland. Registration No. 209956. Prudential International Assurance plc is authorised and regulated by the Central Bank of Ireland. Prudential International is part of the same corporate group as The Prudential Assurance Company Limited. Both The Prudential Assurance Company Limited and Prudential International are direct and indirect subsidiaries respectively of M&G plc, a company incorporated in the United Kingdom. The Prudential Assurance Company Limited is not affiliated in any manner with Prudential Financial, Inc, a company whose principal place of business is in the United States of America or Prudential plc, an international group incorporated in the United Kingdom.