

Part E – Details of the transferring arrangement

Member's name

Name of transferring scheme/arrangement

HMRC Reference Number

Name and address of Trustee or Administrator of transferring arrangement

Postcode

What type of pension is this?

Occupational Pension Scheme – DB

Occupational Pension Scheme – DC with Safeguarded (GAR or GAR equivalent)

Occupational Pension Scheme – DC with Safeguarded (non-GAR or GMP)

Occupational Pension Scheme – DC with no Safeguarded

Buyout with Safeguarded (GMP or Deferred Annuity)

Buyout with no Safeguarded

PP/RAC/FSAVC with Safeguarded (GAR or GAR equivalent)

PP/RAC/FSAVC with Safeguarded (non GAR)

PP/RAC/FSAVC with no Safeguarded

If the transfer is coming from an overseas arrangement, the scheme must be a QROPS, and further information may be required.

If the transfer is coming from an Overseas scheme, please tick this box

Please make the cheque payable to Prudential.

Is the transfer as a result of a divorce "pension sharing" order?*

Yes

No

If **Yes**, please show the amount of the transfer value from which no further tax free cash may be taken.

Amount of transfer value

£

Part F – Transfer Details

Is any part of the transfer uncrystallised rights that originated in an approved occupational pension scheme where, on or after 27 July 2004 but before 6 April 2006, the member took a tax-free lump sum but delayed taking pension?

Yes No

If **Yes**, and this does not apply to the whole transfer value, please confirm the value that has already attracted tax-free cash.

£

Is the transfer part of a block transfer from a registered pension scheme?

Yes No

If **Yes**, please complete rest of this section.

If **No**, go to section G.

Does the investor qualify for Protected Tax-Free Cash for pre 6 April 2006?

Yes No

Protected Tax-Free Cash amount at 5 April 2006

£

Fund value at 5 April 2006

£

Does the investor qualify for Protected Early Pension Age?

Yes No

Protected Early Pension Date (must be a birthday)

Does the Transfer Value include the value of any contributions paid, or benefits earned, after 5 April 2006?

Yes No

Has there been a previous partial transfer out from the scheme?

Yes No

If **Yes**, value of previous transfer out

£

Are all benefits available from the scheme payable as a Standalone Lump Sum?

Yes No

If the member has been a member of our scheme for more than 12 months we will ignore any details given in section F on the next page.

Part G – Declaration

We declare that:

- to the best of our knowledge and belief, the information on this form is true and complete.
- the member has agreed in writing to, or requested payment of the transfer value as detailed on this form.
- the transfer value detailed in this form is:
 - consistent with UK legislation and
 - meets the requirements for equal treatment of retirement benefits between males and females in the same category of employment to the extent required by the Treaty of Rome.

How we use your personal information

We, Prudential UK (part of M&G plc), take the privacy and protection of your personal information seriously.

So we've set out below information about our processing of your personal information, what rights you have, and how you can get in touch if you want to know more.

When we say personal information, we mean information about you, such as your name, date of birth and contact details. We collect personal information from you that is necessary for us to either provide you with the product or service you've requested or to comply with statutory or contractual requirements. Unfortunately if you don't provide all of the information we require this may mean we are unable to provide our products and services to you.

Part A – How we use your personal information and why

We, the M&G plc and our Business Partners, will use the personal information you provide to us, together with other information, for the following purposes:

- the administration of our products and services, including to enable us to perform our obligations to you and to provide any relevant services as discussed with you prior to any purchase of a product or service
- complying with any regulatory or other legal requirements
- carrying out checks using agencies such as credit reference agencies, tracing companies, or publicly available information (See Part B for more)
- the provision of customer services – like to reply to a question, or tell you that something's changing
- automated decision-making or profiling (see Part C for more)
- keeping your information on record and carrying out other internal business administration

In addition, we, M&G plc, and our Marketing Partners, will use the personal information you provide to us, together with other information, to send you direct marketing offers by electronic and non-electronic

means including by post, as well as sending you introductions to products and services from carefully selected third parties also by post. Please see Part G for further details.

Some of the purposes above are necessary to allow us to perform our contractual obligations to you and to enable us to comply with applicable laws and regulation. We may also rely on legitimate interests or other legal bases in using and sharing your personal information for the purposes described above to improve our products and services. This allows us to explore ways to develop our business and to gain insights into how our products and services are used. To the extent that we need your consent to use your personal information for the purposes described above, you explicitly provide your consent by signing and returning this form, or as set out in Part G as appropriate.

Who we share your personal information with and why

We may share your personal information within the M&G plc and with our Business Partners, for any of the purposes set out in Part A. If you have a joint policy or investment, the other person may receive your personal information too. If appropriate, we may also pass on your personal information to financial crime prevention agencies, any legal, regulatory or government bodies.

As we, the M&G plc, and some of our Business Partners are global companies, we might need to send your personal information to countries that have different data protection laws to the UK or the European Economic Area. These transfers will only be to countries in respect of which the European Commission and, where applicable, the UK Government has issued a data protection 'adequacy' decision, or to other countries, such as India or the United States of America, but only where appropriate safeguards have been put in place first. In more limited circumstances, we may also need to rely on a derogation under applicable privacy laws.

If you want to know more about these safeguards – like our use of the European Commission's or UK's Model Clauses which govern the transfer of information outside of the European Economic Area and UK respectively – further information is available on request.

We keep your personal information for a set amount of time

Your personal information will be stored either for as long as you (or your joint policyholder) are our customer, or longer if required by law or as is otherwise necessary. It'll always be in line with our data retention policy.

Prudential will need to review any earmarking order before we can confirm that we can accept the transfer.

Part G – Declaration – continued

Part B – Reference checks

For certain products, we may use approved credit reference agencies, tracing companies, financial crime prevention agencies, or publicly available information, to help us to check your identity, as well as to prevent fraud and money laundering; this may include checks on your current or previous addresses. Results of these may be recorded for future reference.

These checks may also be carried out for a joint policy holder or person(s) that you provide personal information on. Should we ever lose contact with you, we may use these agencies to verify your address to help us get back in touch.

Any transfer of your personal information will always be done securely.

Part C – We may use your personal information to make automated decisions or profile you

We, the M&G plc, our Business Partners, and our Marketing Partners may use your personal information to make automated decisions affecting you or to conduct other profiling (for example, marketing profiling).

To the extent that we conduct such automated decision making activity, we'll provide you with further information at the appropriate time.

Part D – Use of your sensitive personal information

For certain products or services, we'll need to process your sensitive personal information, such as information relating to health, genetics, biometric identifiers and sexual orientation. To the extent that we need your explicit consent to process this kind of personal information in the manner described in Parts A, B, and C, you explicitly provide your consent by signing and returning this form.

Part E – You're in control

When it comes to how we use your personal information, you've got the right to:

- request a copy of your personal information for free (we may charge you for this if the request is manifestly unfounded or excessive)
- in certain circumstances request that we move your personal information to another organisation if you want us to
- request that we correct anything that's wrong, or complete any incomplete personal information
- ask us to delete your personal information if it is no longer needed for the purposes set out in Part A or if there is no other legal basis for the processing
- limit how we use your personal information or withdraw your consents (including automated decision making) you have given for the processing of your personal information

- object to us using your personal information for direct marketing (including related profiling) or other processing based on legitimate interests
- complain to a data protection authority or another independent regulator about how we're using it.
- If you want to do any of these things, or would like an explanation as regards these rights, we've explained how you can get in touch in the Contact Us section.

If you do need to speak to us, it'll be useful to have to hand that the data controller of your personal information is Prudential UK. Prudential UK have also appointed a Data Protection Officer who can be reached at the address shown in the Contact Us section of this document.

We may monitor or record calls or any other communication we have with you. This might be for training, for security, or to help us check for quality.

Part F – Acting on someone else's behalf?

If you give us personal information about another person (or persons), we'll take that to mean they have appointed and authorised you to act on their behalf. This includes providing consent to:

- our processing of their personal information and sensitive personal information (as we've explained in Parts A, B, C, and D above)
- you getting any information protection notices on their behalf.

If for any reason you are concerned as to whether you are permitted to provide us with the other person's information, please contact us on the phone number below before sending us anything.

Part G – Direct marketing

We and M&G plc will still send you information by post about the Prudential UK and the M&G plc products and services and carefully selected third parties.

Additionally, from time to time, Prudential UK and M&G plc would like to contact you by electronic means with details about products, services and any special offers. Please note that any consent you give will not apply to M&G Investments Group and Prudential International Assurance plc as they operate their own customer databases and may contact you separately.

If you consent to us contacting you for this purpose by electronic means, please tick to say how we may contact you (tick as many or as few as you like):

Email Phone Text

And if you change your mind, and/or you would like to opt-out of receiving non-electronic direct marketing, it's easy to let us know. Just call us on **0800 000 000**.

Part G – Declaration – continued

Contact us

If you want to exercise your rights in Part E or if you require any other information about any other part of this notice, you can contact us in a number of different ways.

Write to us at:

Customer Service Centre
Prudential
Lancing
BN15 8GB

Call us on: **0800 000 000**

Or visit: **pru.co.uk**

Prudential UK means The Prudential Assurance Company Limited, Prudential Distribution Limited, Prudential Life Time Mortgages Limited, Prudential Pensions Limited, and M&G Wealth Advice Limited as appropriate.

The M&G plc Group means any affiliates of Prudential UK (including, Prudential International Assurance plc, PGDS (UK ONE) Limited, M&G Global Services Private Limited, M&G Investments Group, and Prudential Corporate Pensions Trustee Limited.

Business Partners means our service providers, accountants, auditors, IT service and platform providers, intermediaries, reinsurers, retrocessionaires, investment managers, agents, pension trustees (and other stakeholders), scheme advisors, introducers, selected third party financial and insurance product providers, and our legal advisers.

Marketing Partners means our service providers, intermediaries, pension trustees (and other stakeholders), scheme advisors, introducers and selected third party financial and insurance product providers.

If the transfer value is subject to a Court Order following the member's divorce (an "earmarking order"), a copy of this Order is attached.

Copy attached tick box

Signed

Date

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

For and on behalf of the Administrator or Trustee of the transferring scheme.

For completion by Financial Adviser

Commission instructions

Please tick only one of the boxes below to confirm your commission basis. For initial commission, this should be expressed as a percentage of the transfer value.

Please complete the amount you want to take.

Example:

Initial Initial %

Please complete only one option from a) to d) below

a) Initial* % to be taken %

b) Fund related %

c) Mixed Initial*/Fund related %

d) Nil Commission

Was advice given? Yes No

Your Prudential Company Representative Number (if applicable)

e.g. 1 2 3 4 5 X

Your Firm Reference Number (Registered Individuals)

R.I. Number

e.g. A B C 1 2 3 4 5 OR

Registered Individual's forename(s)

AND

Registered Individual's surname

* Initial commission is subject to a minimum plan term of 10 years.

For Prudential use only

Cheque Acknowledgement Number

--	--	--	--	--	--	--	--

Date stamp

--

Cheque amount

£

SD agreed by

£

Advice given

CR/STFF Yes No CCC Yes No

M Yes No EC Yes No

AC Yes No

SCC

AM

--

AOI

--