



IFRS 17 market update and unaudited comparatives

20 July 2023

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M&G's expectations and assessments relating to IFRS 9 and IFRS 17 in this presentation are preliminary and subject to change including in the course of their formal implementation in the Group's financial reporting through 2023. This presentation reflects the Group's expectations and assessments of the impact of the IFRS 9 and IFRS 17 implementation exclusively as of the date hereof. Undue reliance should not be placed on such expectations and assessments. Moreover, investors should note that the IFRS 9 and IFRS 17 related information in this presentation has not been audited or subject to a review by M&G's statutory auditors. Final 2022 FY and HY figures will be published alongside the 2023 Half-Year Results release.

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Key messages

All figures refer to FY 2022

1

IFRS 17 does not change M&G's strategy, solvency, capital mgmt. framework or dividend policy

2

Shareholder Equity increases by over 50% to £4.3bn, Adjusted Equity is £8.3bn¹

3

IFRS leverage ratio reduces to 28%²

4

Adjusted Operating Profit increases by 4% to £552m

5

CSM of £5.1bn³ shows sizeable discounted future value from M&G insurance operations

Note: All figures in this presentation given on an IFRS 17 basis are preliminary, on an unaudited basis and subject to change. CSM = Contractual Service Margin

1. Calculated as: IFRS 17 Shareholder Equity + CSM attributable to Shareholder net of tax; 2. Calculated as: Nominal value of subordinated debt / (Adjusted Equity + Nominal value of subordinated debt); 3. CSM attributable to Shareholder before tax; the equivalent figure net of tax is £4.1bn

M&G's priorities and targets unaffected by the transition to IFRS 17

No change to our strategy, solvency, capital management framework or dividend policy

Priorities

1

Financial strength

2

Simplification

3

Growth

Targets

£2.5bn Operating Capital
Generation over 2022-24

Solvency II leverage ratio
< 30% by 2025

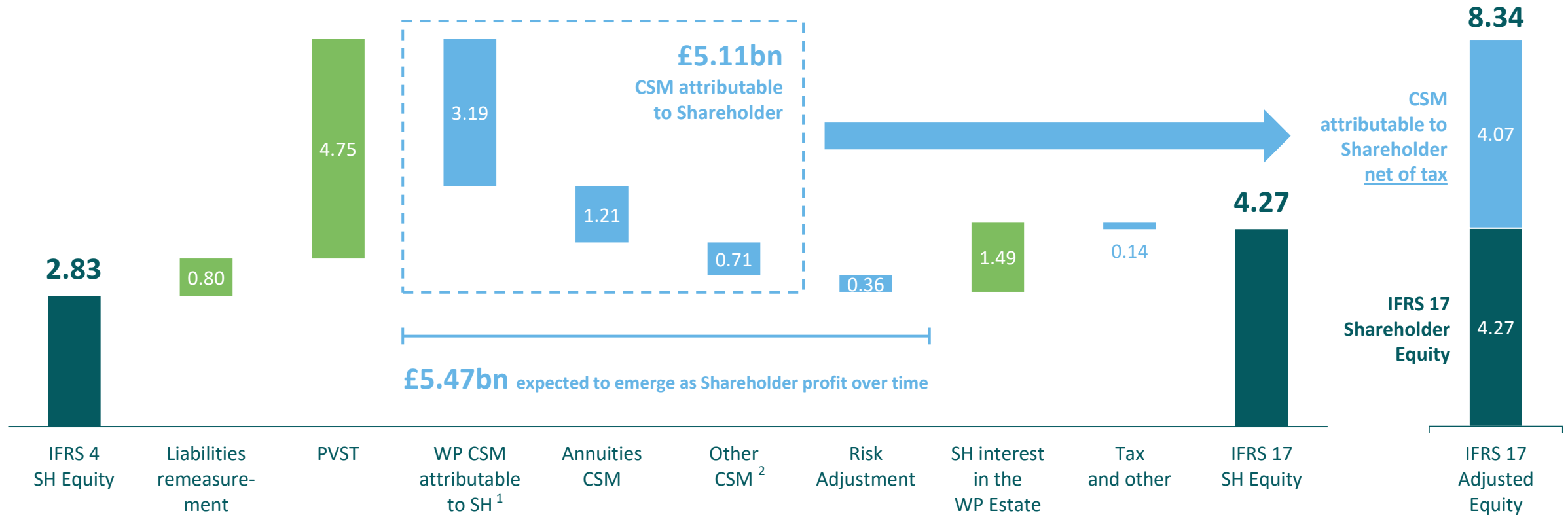
£200m cost savings¹ and Asset
Manager CIR to < 70% by 2025²

> 50% earnings from the
Asset Manager and Wealth by 2025³

Shareholder Equity increases by over 50% from £2.8bn to £4.3bn

IFRS 17 Adjusted Equity of £8.3bn includes £4.1bn CSM attributable to SH net of tax

Shareholder Equity as of FY 2022 (£bn)

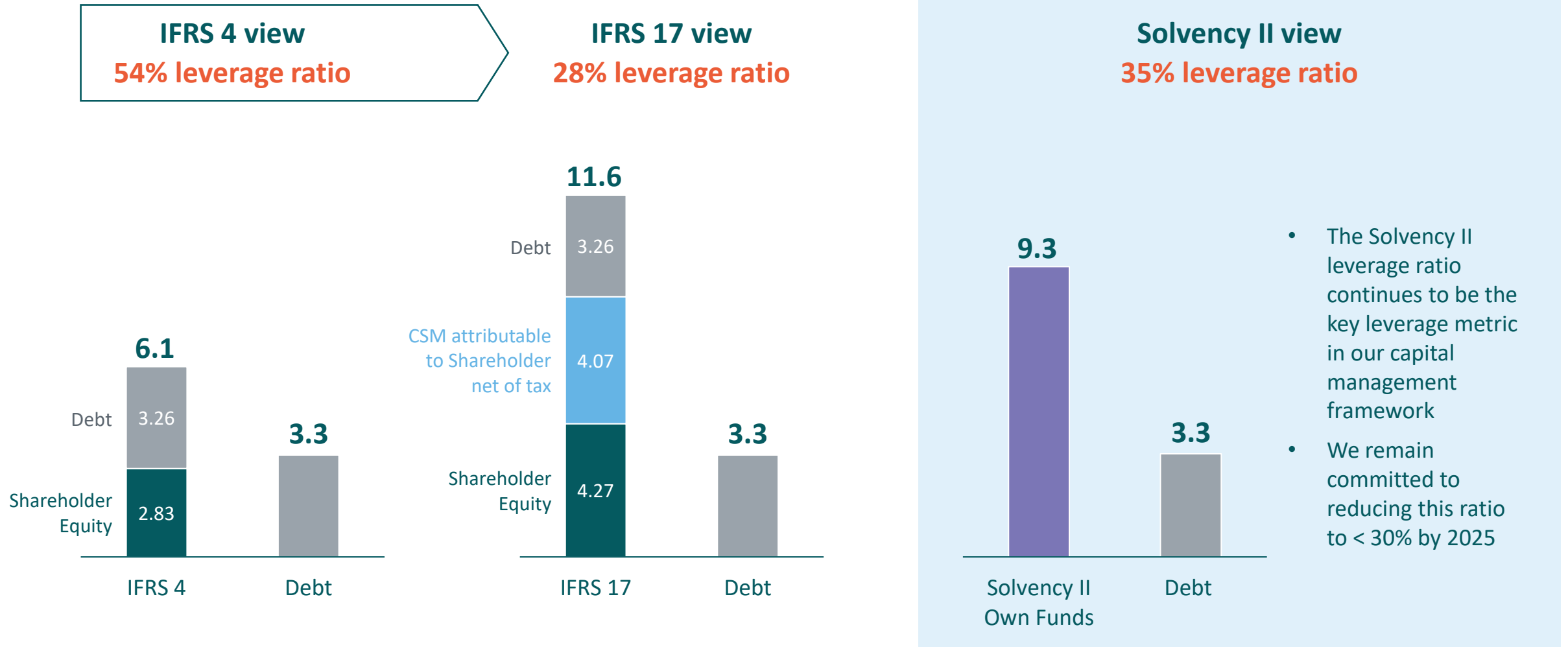


Note: SH = Shareholder, PVST = Present Value of future Shareholder Transfer from the With-Profits fund, WP = With-Profits, CSM = Contractual Service Margin

1. Total With-Profits CSM at FY 2022 is £3.85bn, of which £3.19bn attributable to Shareholder and £0.66bn attributable to With-Profits Policyholders; 2. Other CSM predominantly relates to M&G investments future profits from the management of the internal client assets, and to PIA (Irish subsidiary)

FY 2022 IFRS leverage ratio reduces from 54% to 28%


IFRS 17 leverage ratio compares favourably to Solvency II leverage ratio of 35%



Note: All figures on this page are in £bn and refer to FY 2022 financial position; all references to Debt indicate the nominal value of subordinated debt

2022 movements in the Annuities CSM


Increase in CSM over the year shows resilience of earnings despite the book being closed

(£bn)	FY 2022	Notes
Opening Annuities CSM	1.17	
New Business	0.01	Expected to be negligible as long as no new business is written
Interest accreted on the CSM	0.02	Interest on the CSM accrues at c. 2% p.a. – Rate of returns is expected to remain stable over time ¹
Assumption changes and variances	0.09	Positive impact from longevity assumptions partly offset by short-term expense provision
Closing Annuities CSM pre-release	1.30	
Release of CSM to AOP	(0.09)	c. 7% of the 'Closing CSM pre-release'  Impacts the in-year AOP
Closing Annuities CSM	1.21	

Note: CSM = Contractual Service Margin, AOP = Adjusted Operating Profit. 1. The yield is equivalent to the 1 year point on the risk free yield curve plus liquidity premium – the yield has been locked at the transition date to IFRS 17 and is not expected to change as long as no new business is written in the annuity book. If new business is written, the yield would become a weighted average of the c. 2% yield on the existing business and the yield of the new business which will be determined by the prevailing economic conditions at the time

2022 movements in the With-Profits CSM (PruFund + Traditional WP)

CSM increased by c. 20% mainly due to favourable market impact from higher rates

(£bn)	FY 2022	Notes
Opening With-Profits CSM	3.17	Of which £2.53bn attributable to Shareholder and £0.64bn to Policyholders
Release of CSM to AOP	(0.25)	c. 10% of the 'Opening CSM attributable to SH', excludes lines below from AOP  In-year AOP
New Business	0.02	CSM increase expected to be c. 0.4% of PruFund gross flows
Interest accreted on the CSM	0.06	Interest on the CSM accrued at c. 1.9% in 2022 ¹
Assumption changes and variances	0.04	Favourable longevity assumption changes ² and adverse persistency variances
Market impacts	0.98	Mainly due to higher interest rates increasing future Shareholder transfers (primary driver of CSM) ³
Release of CSM to non-op result	(0.17)	Portion of 'market impacts' included in the in-year result and CSM release attributable to PH
Closing With-Profits CSM	3.85	Of which £3.19bn attributable to Shareholder and £0.66bn to Policyholders

Note: All figures in the FY 2022 column show the values for the entire With-Profits fund (combining PruFund and Traditional WP), WP = With-Profits, CSM = Contractual Service Margin, SH = Shareholder, PH = Policyholder, AOP = Adjusted Operating Profit

1. The rate of return is set at the start of each year and moves roughly in line with the 1-year risk free yield; 2. The With-Profits fund owns a book of non-profit annuities; favourable longevity assumption changes increase the With-Profits Estate; 3. We will provide economic sensitivities in due course



Profitability under IFRS 17

Restated 2022 Adjusted Operating Profit

AOP increases by 4% due to IFRS 17 transition and revised AOP methodology

(£m)	IFRS 4	IFRS 17	Notes
	FY 2022	FY 2022	
Asset Management AOP	264	264	No change
Wealth	96	136	Change in Wealth AOP driven entirely by PruFund's transition to IFRS 17
<i>o/w With-Profits (PruFund UK)</i>	128	167	<i>Detail on page 12</i>
Heritage	466	390	Both Traditional With-Profits and Annuities AOP impacted by IFRS 17
<i>o/w Traditional With-Profits</i>	226	134	<i>Detail on page 12</i>
<i>o/w Annuities & Other</i>	240	256	<i>Detail on page 11</i>
Other Retail & Savings	10	19	Change mainly due to the reclassification of a provision
Retail & Savings AOP	572	545	Change driven by transition to IFRS 17 and revised AOP methodology
Head Office cost	(143)	(93)	FX non-cash loss of £(50)m moved to non operating result
Debt interest cost	(164)	(164)	No change
Total Corporate Centre AOP	(307)	(257)	Change driven only by revised AOP methodology
Total Adjusted Operating Profits	529	552	+4% impact from IFRS 17 transition and revised AOP methodology

Shareholder Annuities: Restated FY 2022 AOP increases by c. 7%

More stable AOP going forward, minimal impact from assumption changes and mismatching

Shareholder Annuities (in £m)	IFRS 4		IFRS 17		Notes
	FY 2022	Impact	FY 2022		
CSM release	-	↑	89		Calculated as c. 7% p.a. of the period 'closing CSM pre-release'
Return on excess assets and margin release	163	↘	138		<ul style="list-style-type: none"> Lower result as the creation of the CSM reduces surplus assets Margin releases replaced by slightly lower risk adjustment releases
Asset trading & optimisation	35	↕	41		<ul style="list-style-type: none"> Different portfolio of assets is used to back IFRS 17 liabilities compared to IFRS 4 IFRS 17 portfolio better aligns to the Solvency II one, earnings more closely match capital generation
Longevity assumptions	193	↓	-		<ul style="list-style-type: none"> Eliminated as a source of earnings as assumptions changes are absorbed by the CSM c. 7% of the change in CSM impacts the in-year AOP through the "CSM release" line
Other Annuities	Assumption and model changes	⊗	-		Same treatment of changes to longevity assumptions
	Mismatching profits	⊗	-		Limited / no mismatching expected under IFRS 17
	Experience variances	↘	0		<ul style="list-style-type: none"> Only reflects variances fully incurred in the period, longer-term ones absorbed by the CSM Expense variances expected to be the main contributor, likely neutral / small negative
	Other provisions and reserves	↕	(29)		<ul style="list-style-type: none"> Impact from provisions and reserves captured through the CSM and released over time In-year result expected to be broadly neutral with possible short-term volatility (e.g. £29m loss in 2022¹)
Shareholder Annuities AOP	227		239		
Other non-Annuities AOP	13		17		
Shareholder Annuities & Other AOP	240		256		+7% impact from restatement

Legend

- ↑ Change expected to lead to an improvement in AOP
- ↓ Change expected to lead to a deterioration in AOP
- ⊗ AOP contribution likely minimal going forward

1. One-off loss not expected to recur, due to a reduction in the lifetime mortgage voluntary repayments assumption

With-Profits: CSM releases become the main profit driver

IFRS 17 reflects different business maturity profile for PruFund and Traditional WP

PruFund (in £m)	IFRS 4		IFRS 17	Notes
	FY 2022	Impact	FY 2022	
CSM release and risk adjustment unwind	-	↑	131	Calculated as c. 10% p.a. of opening CSM attributable to Shareholder
Expected return on excess assets	-	↑	21	Expected return on the Shareholder share of the With-Profits fund excess assets (c. 2.4% rate of return in 2022) ¹
Shareholder transfers	146	↓	-	Profits driven by CSM releases, transfers no longer impact AOP but continue to determine cash generation
Equity hedging on the Shareholder transfer	(33)	↑	-	Hedge result treated as non-operating due to the revision of the AOP methodology following IFRS 17 transition
Other	15	↑↓	15	No material change, 2022 provision release not expected to repeat
Adjusted Operating Profit	128		167	+30% as back-ended IFRS 4 profit is spread across product lifetime

Traditional With-Profits (in £m)	IFRS 4		IFRS 17	Notes
	FY 2022	Impact	FY 2022	
CSM release and risk adjustment unwind	-	↑	121	Calculated as c. 10% p.a. of opening CSM attributable to Shareholder
Expected return on excess assets	-	↑	19	Expected return on the Shareholder share of the With-Profits fund excess assets (c. 2.4% rate of return in 2022) ¹
Shareholder transfers	300	↓	-	Profits driven by CSM releases, transfers no longer impact AOP but continue to determine cash generation
Equity hedging on the Shareholder transfer	(69)	↑	-	Hedge result treated as non-operating due to the revision of the AOP methodology following IFRS 17 transition
Other	(5)	↑↓	(5)	No material change
Adjusted Operating Profit	226		134	-41% due to the mature profile of the book

1. The 2022 2.4% rate reflected the weighted average return on the With-Profits estate at the start of the year
This rate of return can change over time and is mostly driven by the movement in risk-free rates at the start of the year

2023 Half-Year IFRS 17 Results

Retail & Savings segment

Wealth	Notes
PruFund – CSM release and risk adj. unwind	Expect to be c. 5% of the opening CSM (c. 10% on annual basis) – 2023 PruFund opening CSM attributable to Shareholder is c. £1.7bn
PruFund – Expected return on excess assets	2023 rate of return to be estimated adjusting the 2022 rate by the move in risk-free rates between 01/01/22 and 01/01/23 ¹
PruFund – Expense overrun and other	In-year impact of non-market experience variances, mostly the expense overrun – Expected to be negligible over the medium-term
Non-PruFund – Advice, platform and other	Result expected to be in line with recent experience
Traditional With-Profits	Same drivers of PruFund (CSM release, return on excess assets, and other) – 2023 Traditional WP opening CSM attributable to Shareholder is c. £1.4bn
Shareholder Annuities & Other	
CSM release	Expected to be c. 3.5% of the period ‘closing CSM pre-release’ (c. 7% on annual basis)
Return on excess assets and margin release	Expected to gradually reduce as excess assets decline slightly over time through dividends to the HoldCo (if no new business is written) Higher rates reduce surplus assets but improve the rate of return on them – Balance expected to be marginally negative
Asset trading & optimisation	Result expected to remain small positive, broadly in line with 2022 experience
Other	Includes multiple offsetting components, expected to remain a small contributor to the results over the medium to long-term Possible short-term volatility might be driven by in-period experience variances and / or results of Unit-Linked business

1. The quantum of With-Profits excess assets attributable to the Shareholder to which the rate of return is applied should be assumed to be constant Y-o-Y for simplicity (movements in excess assets have a marginal impact compared to the move in rates)

2023 Half-Year IFRS 17 Results

Asset Management and Corporate Centre segments

Asset Management	Notes
Revenues	<p>2022 H1 revenues were £492m – Key drivers of revenues are average AUMA, flows, and margins:</p> <ul style="list-style-type: none"> • Average AUMA in H1 2022 were £320bn due to high opening assets of £325bn (before the start of the war in Ukraine) • Opening AUMA for 2023 were £303bn (7% lower YoY) and remained relatively stable over the course of Q1 2023 (£306.5bn at end of Q1) • 2023 Q1 flows of £0.1bn are broadly neutral and only have a marginal impact on a AUMA basis of £300bn+ • No major action on pricing has been announced / undertaken over the last 18 months <p>The acquisition of responsAbility completed on 01/07/2022. We previously guided to an impact on revenues of c. £50m p.a. (£25m per half-year)</p>
Cost	<p>2022 H1 costs were £367m excluding responsAbility</p> <p>We previously guided that the acquisition of responsAbility has an impact on costs of c. £45m p.a. (£22.5m per half-year)</p> <p>The numbers above exclude any inflationary pressure over the course of the past 12 months</p>
Performance fees	Over 2018-2021 these were c. £15m-£40m p.a. and skewed towards H2
Investment income	In line with previous guidance, investment income is dependent on markets, typically small positive but can be volatile
Minority interests	Relates to our South Africa and Singapore JVs where we are majority partners, expected to be £(20)m-£(25)m p.a.; it was £(24)m in 2022
Corporate Centre	Notes
Head Office	In line with previous guidance, expenses expected to be in the range of £40-£50m, i.e. £80m-£100m p.a. (2021 and 2022 FY Results were at the top end of the range with £95m and £107m respectively). Small amount of investment income on HoldCo assets provides an offset
Debt interest cost	<p>In line with previous guidance expected to be c. £80m for the period¹</p> <p>This is £155m-£160m p.a. from coupons on debt of c. £190m with a c. £25m-£30m positive offset from the amortisation of fair value premium</p>

1. Exact amount in each period depends on USD / GBP exchange rate

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Appendix

2022 financials on a IFRS 4 and IFRS 17 basis

Shareholder Annuities: HY and FY 2022 on a IFRS 4 and IFRS 17 basis

Shareholder Annuities (in £m)	IFRS 4			IFRS 17		Notes	
	HY	FY	Impact	HY	FY		
CSM release	-	-	↑	42	89	<ul style="list-style-type: none"> Calculated as c. 7% p.a. (c. 3.5% on a half-year basis) of the period ‘closing CSM pre-release’ H2 release is slightly higher than H1 as the H2 longevity review increased the CSM 	
Return on excess assets and margin release	76	163	↘	68	138	<ul style="list-style-type: none"> Lower result as the creation of the CSM reduces surplus assets Margin releases replaced by slightly lower risk adjustment releases 	
Asset trading & optimisation	26	35	↕	6	41	<ul style="list-style-type: none"> Different portfolio of assets is used to back IFRS 17 liabilities compared to IFRS 4 IFRS 17 portfolio better aligns to the Solvency II one, earnings more closely match capital generation 	
Longevity assumptions	-	193	↓	-	-	<ul style="list-style-type: none"> Eliminated as a source of earnings as assumptions changes are absorbed by the CSM c. 7% of the change in CSM impacts the in-year AOP through the “CSM release” line 	
Other Annuities	Assumption and model changes	-	⊗	-	-	Same treatment of changes to longevity assumptions	
	Mismatching profits	(78)	(122)	⊗	-	-	Limited / no mismatching expected under IFRS 17
	Experience variances	8	(8)	↘	(10)	0	<ul style="list-style-type: none"> Only reflects variances fully incurred in the period, longer-term ones absorbed by the CSM Expense variances expected to be the main contributor, likely neutral / small negative
	Other provisions and reserves	1	(15)	↕	(0)	(29)	<ul style="list-style-type: none"> Impact from provisions and reserves captured through the CSM and released over time In-year result expected to be broadly neutral with possible short-term volatility (e.g. £29m loss in 2022¹)
Shareholder Annuities AOP	33	227		106	239		
Other non-Annuities AOP	15	13		3	17		
Shareholder Annuities & Other AOP	48	240		109	256		

Legend	↑	Change expected to lead to an improvement in AOP
	↓	Change expected to lead to a deterioration in AOP
	⊗	AOP contribution likely minimal going forward

1. One-off loss not expected to recur, due to a reduction in the lifetime mortgage voluntary repayments assumption

With-Profits: HY and FY 2022 on a IFRS 4 and IFRS 17 basis

PruFund (in £m)	IFRS 4			IFRS 17		Notes
	HY	FY	Impact	HY	FY	
CSM release and risk adjustment unwind	-	-	↑	66	131	Calculated as c. 10% p.a. of opening CSM attributable to Shareholder (c. 5% on a half-year basis)
Expected return on excess assets	-	-	↑	10	21	Expected return on the Shareholder share of the With-Profits fund excess assets (c. 2.4% rate of return in 2022) ¹
Shareholder transfers	76	146	↓	-	-	Profits driven by CSM releases, transfers no longer impact AOP but continue to determine cash generation
Equity hedging on the Shareholder transfer	(16)	(33)	↑	-	-	Hedge result treated as non-operating due to the revision of the AOP methodology following IFRS 17 transition
Other	15	15	↑↓	14	15	No material change, 2022 provision release not expected to repeat
Adjusted Operating Profit	74	128		90	167	

Traditional With-Profits (in £m)	HY	FY	Impact	IFRS 17		Notes
				HY	FY	
CSM release and risk adjustment unwind	-	-	↑	60	121	Calculated as c. 10% p.a. of opening CSM attributable to Shareholder (c. 5% on a half-year basis)
Expected return on excess assets	-	-	↑	9	19	Expected return on the Shareholder share of the With-Profits fund excess assets (c. 2.4% rate of return in 2022) ¹
Shareholder transfers	150	300	↓	-	-	Profits driven by CSM releases, transfers no longer impact AOP but continue to determine cash generation
Equity hedging on the Shareholder transfer	(31)	(69)	↑	-	-	Hedge result treated as non-operating due to the revision of the AOP methodology following IFRS 17 transition
Other	2	(5)	↑↓	1	(5)	No material change
Adjusted Operating Profit	121	226		70	134	

1. The 2022 2.4% rate reflected the weighted average return on the WP estate at the start of the year
This rate of return can change over time and is mostly driven by the movement in risk-free rates at the start of the year

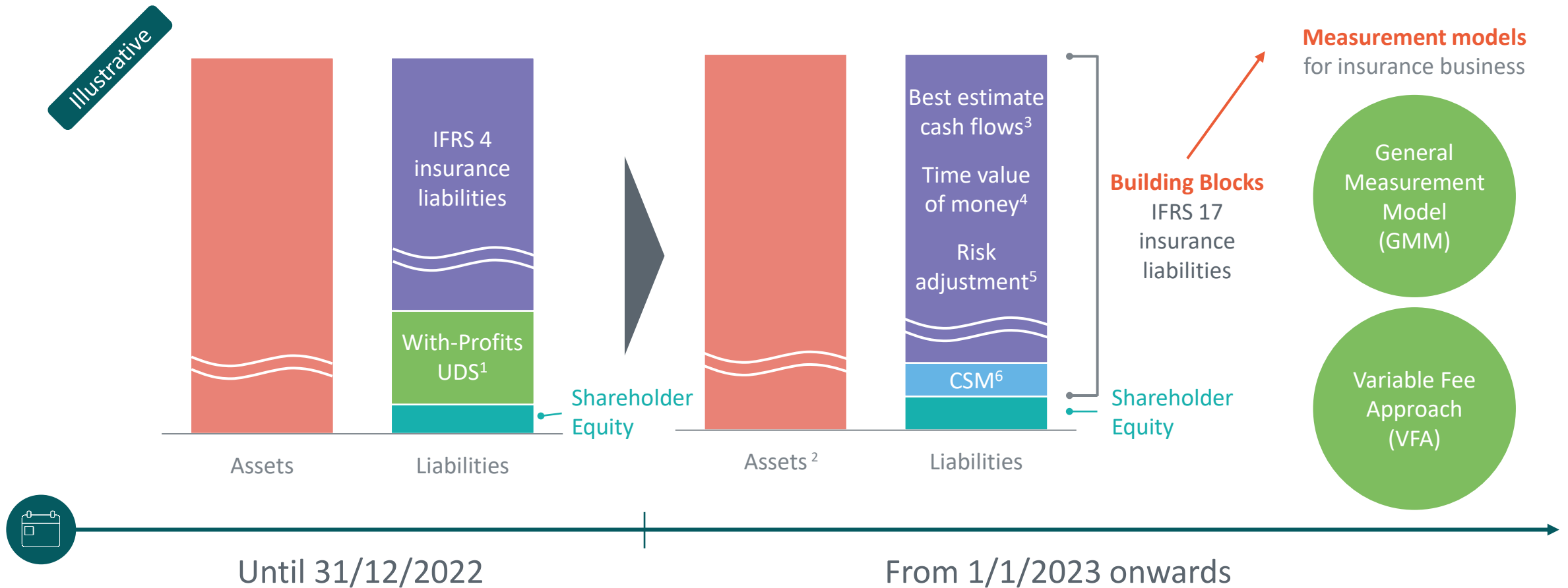


Appendix

Slides presented in December 2022

IFRS 17 in a nutshell: Fulfilment value liabilities and the CSM

Two main measurement models to calculate the CSM, GMM and VFA



Introducing the measurement models for insurance business

GMM applies to our Shareholder Annuities book and VFA to With-Profits

	M&G application	Common features	Differences
<p>GMM: General Measurement Model</p> <hr/> <p>VFA: Variable Fee Approach</p>	<p>Annuities and other insurance contracts</p> <hr/> <p>With-Profits (Traditional and PruFund) and unit-linked business</p>	<ul style="list-style-type: none"> • Building Block approach to calculate the CSM (best estimate cash flows and time value of money) • CSM spreads over time the recognition of profits • Non-market assumptions changes are absorbed by the CSM • The risk adjustment is calculated with the confidence level approach 	<ul style="list-style-type: none"> • Impact of market assumption changes is immediately reflected through the P&L • Top down approach to the liability discount rate • Impact of market assumption changes is absorbed by the CSM and released over time • Bottom up approach to the liability discount rate (risk free + illiquidity premium)

Approach to transition will influence future profit recognition

M&G will use a blend of three approaches to determine the opening CSM

IFRS 17 allows three approaches to determine the **CSM opening balance**

Whenever possible we apply the **fully retrospective** or the **modified retrospective** approach

The choice to apply the **fair value approach** is primarily driven by data restrictions and availability



Fully retrospective

Modified retrospective

Fair Value

Approach

Recognise and measure each group of contracts as if IFRS 17 had always applied
It implies the calculation of the CSM at the date the insurance contracts were originally issued and subsequent roll forward to the date of transition

The application of prescribed and narrow simplifications to achieve the closest possible outcome to the retrospective approach by using reasonable and supportable information without undue cost and effort

The CSM is determined as the difference between the “fair value” of the insurance liabilities¹ and the IFRS 17 fulfilment cash flows (Best Estimate + Risk Adjustment) at the transition date

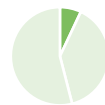
M&G application

Part of PruFund business

Remaining PruFund policies and part of Traditional With-Profits business

Remaining Traditional With-Profits, annuities and unit-linked

% of insurance liabilities applied²

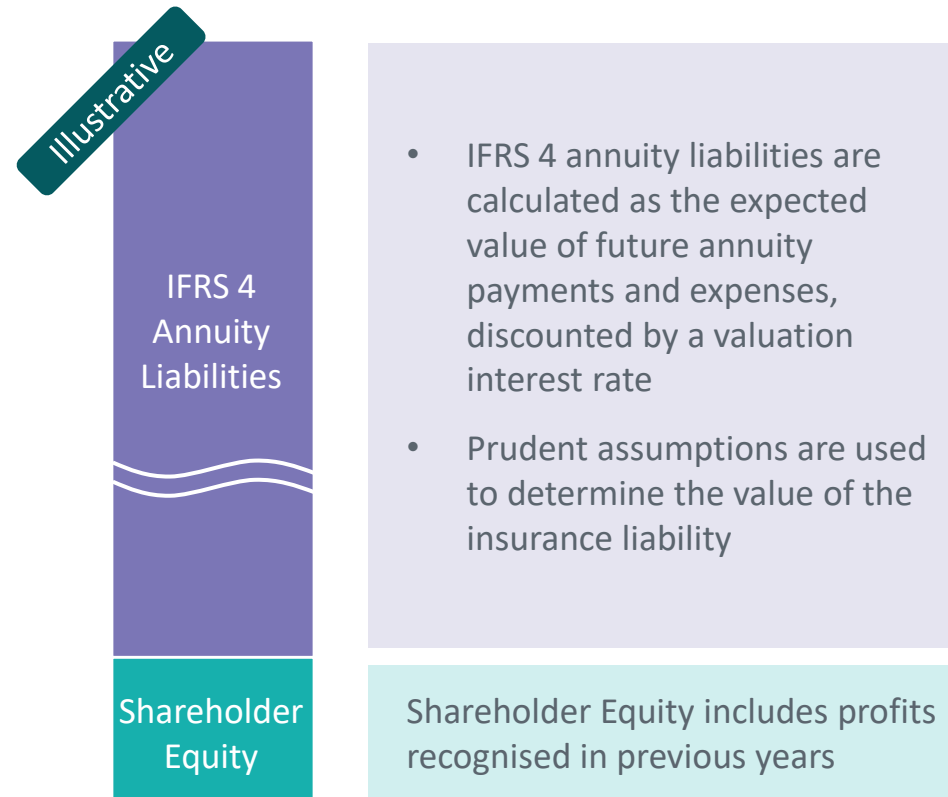


1. Calculated according to the IFRS 13 “Fair Value Measurement” principle; 2. Estimated impact ahead of the transition date

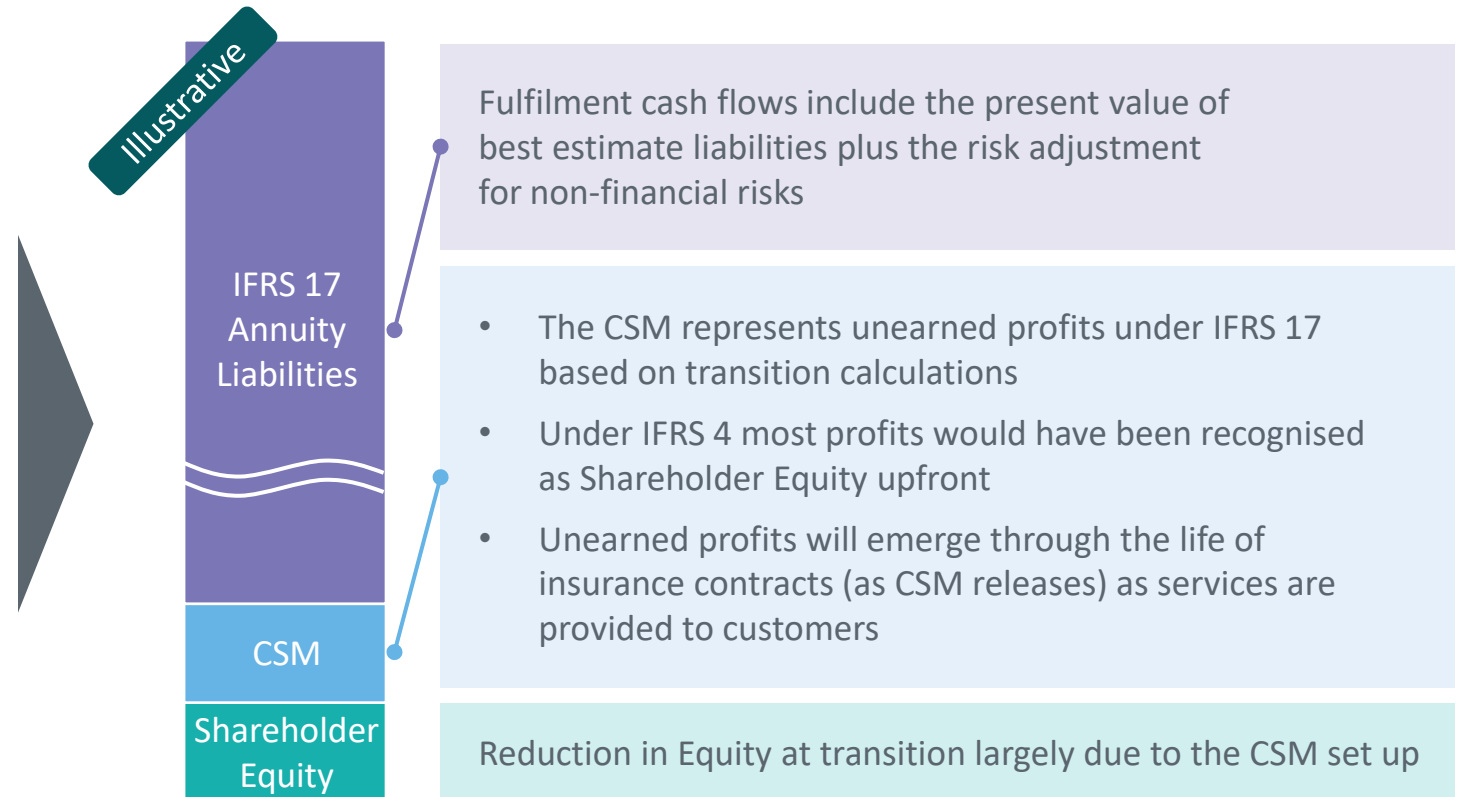
Impact of transition on Shareholder Annuities

Different profit recognition lowers Shareholder Equity and creates the CSM

IFRS 4 - Shareholder Balance Sheet



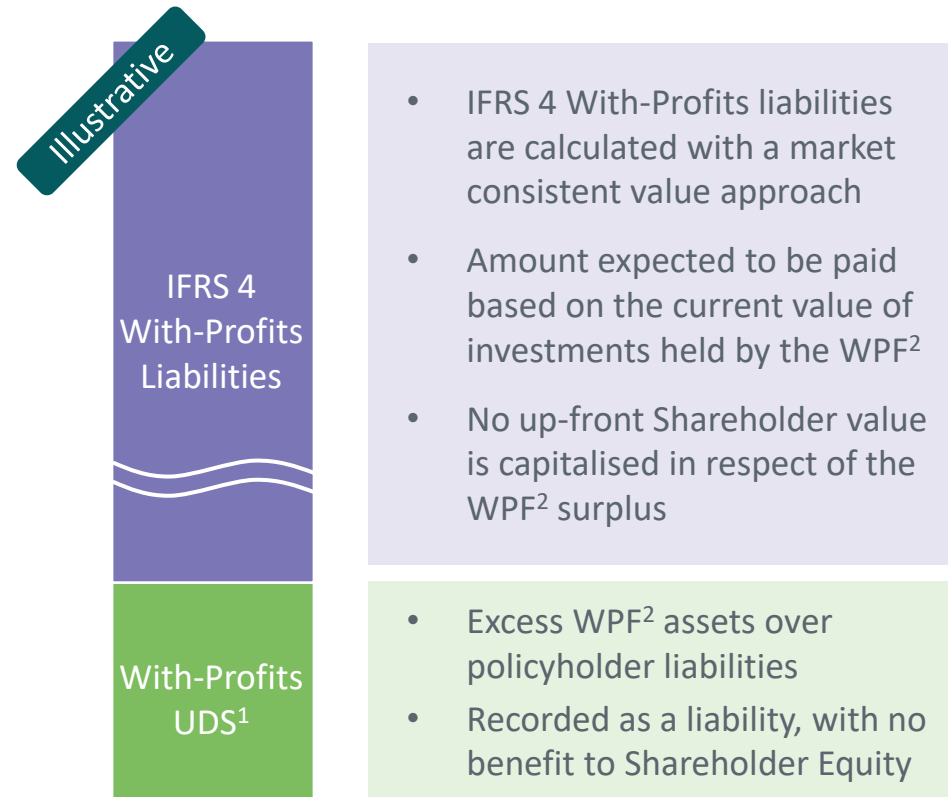
IFRS 17 - Shareholder Balance Sheet



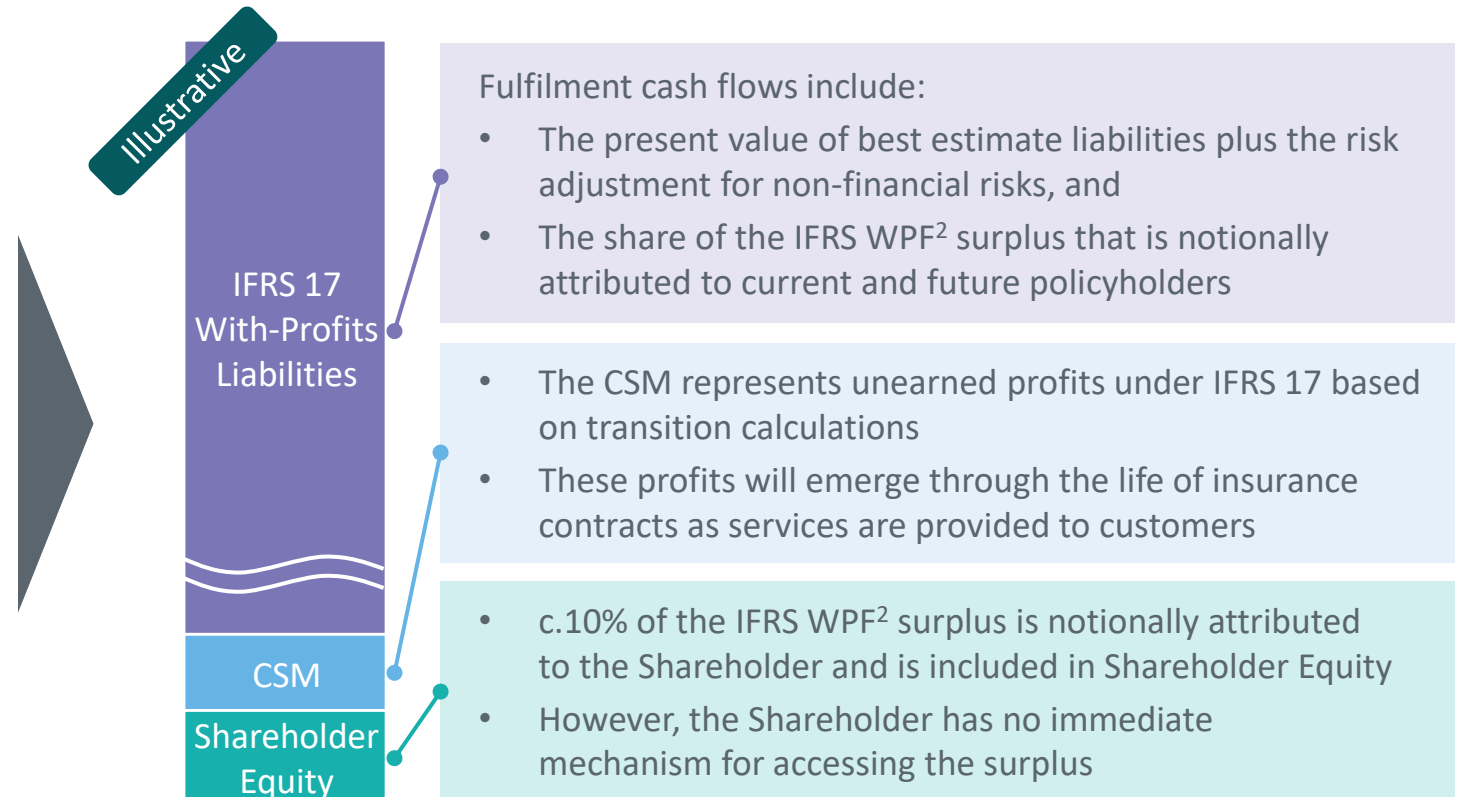
Impact of transition on the With-Profits Fund

c.10% of the IFRS With-Profits Fund surplus recognised as Shareholder Equity

IFRS 4 - Shareholder Balance Sheet



IFRS 17 - Shareholder Balance Sheet

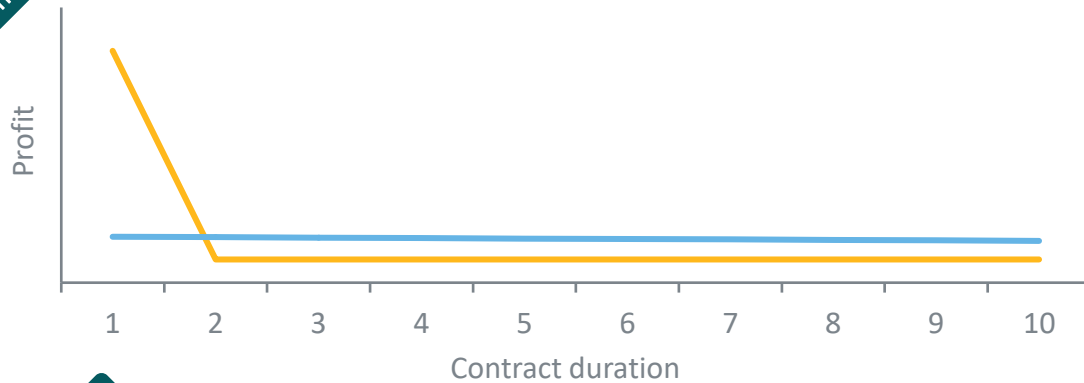


Shareholder Annuities: Profit signature

Illustrative example

Illustrative

Annuity base scenario



IFRS 4

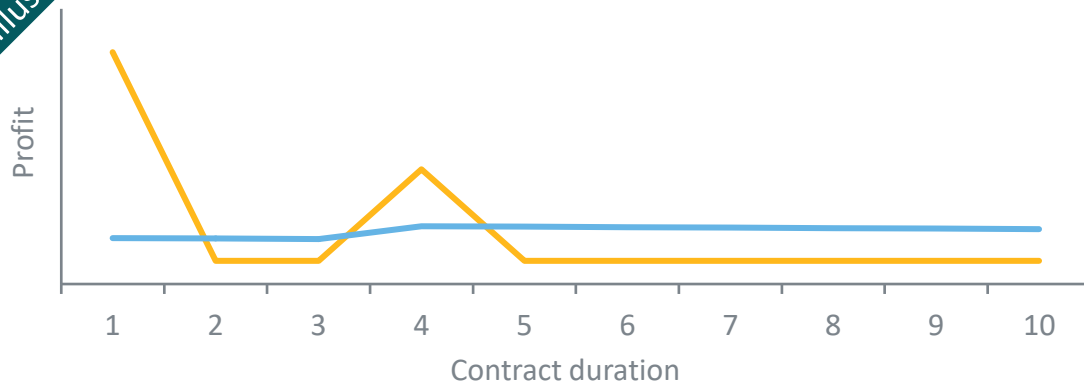
Earnings are frontloaded as Year 1 includes release of profit margin in the premium; lower profits emerging in later years are mainly driven by investment and longevity margins

IFRS 17

Smooth profit recognition over time through the amortisation of the CSM

Illustrative

Annuity scenario with longevity release¹



IFRS 4

Any release in longevity reserves is immediately and fully recognised as profits in the same period it is triggered

IFRS 17

The CSM absorbs the favourable change in expected future cash flows. The higher CSM leads to higher profit over the subsequent periods due to a larger CSM amortisation

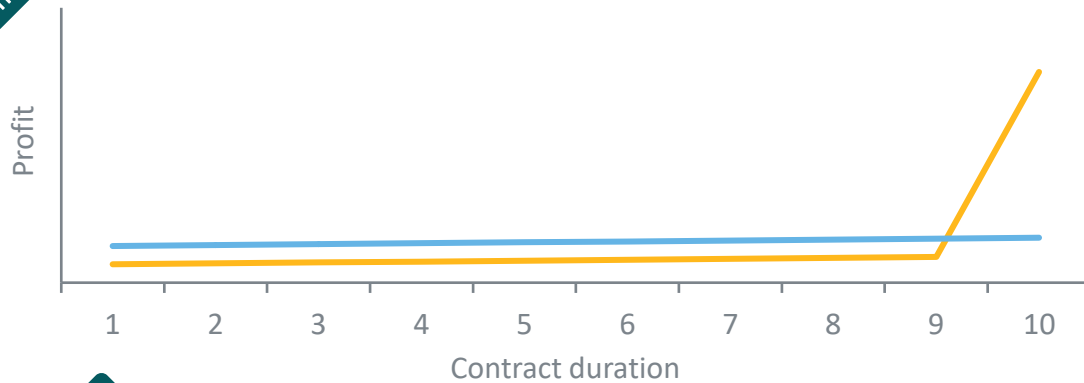
1. Longevity reviews can also be negative

With-Profits (including PruFund): Profit signature

Illustrative example

Illustrative

With-Profits base scenario



IFRS 4

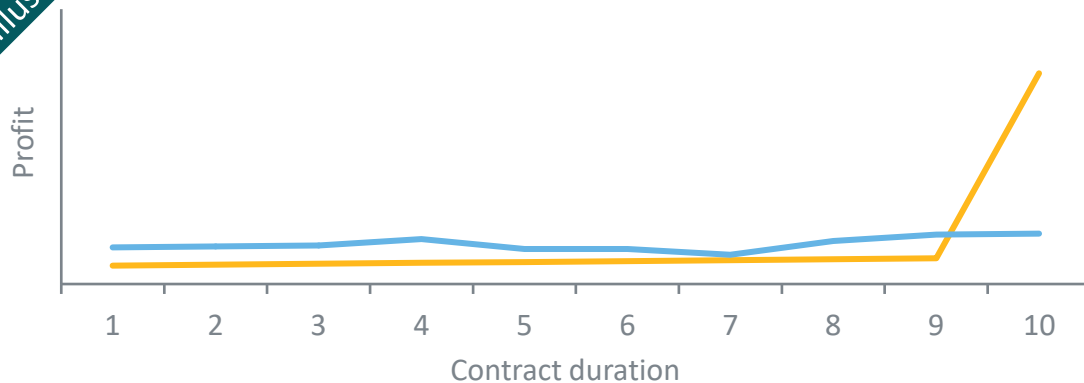
Profits equal Shareholder share of distributions (Shareholder transfers) which emerge when customers withdraw their savings, either in part or fully (back-end loaded profit signature)

IFRS 17

Profits driven by amortisation of CSM over time
Profit recognition is spread over the lifetime of the contract and shows an accelerated profile compared to IFRS 4

Illustrative

With-Profits scenario with market movements



IFRS 4

The cumulative impact of market movements over the duration of the contract emerges only when customers withdraw their savings (being a primary factor in determining the quantum of SHT¹)

IFRS 17

Applying the VFA measurement model, the impact of market movements is absorbed by the CSM in the year it occurs, and then released over time